

MPOO AREA (2) Customer Service Variance Summary 142 Customer Service Days 09/30/2006 to 03/23/2007													
Tot Auto/Mech Var Hrs: 0				Tot Manual Var Hrs: 3,985				Tot Retail Var Hrs: 4,808			Tot Admin Var Hrs: 3,280		
Tot Auto/Mech Var Vol: 0				Tot Manual Var Vol: 1,759				Tot Retail Trans: 13,892			Tot Fun 4 Var Hrs: 12,073		
FTES CLERKS/MAILHANDLERS ACTUAL: 34				FTES CLERKS/MAILHANDLERS EARNED: 21						FTES Variance: 12.8			
Unit Name	Auto Mech Hours % Achd	Manual Hours % Achd	Retail Hours % Achd	Admin Hours % Achd	Auto Mech Volume % Var	Manual Volume % Var	Retail Trans % Var	Total F4 Hours % Achd	Total F4 Hours Var	FTES Actual	FTES Earned	FTES Variance	
CULVER CITY PO	0.00%	72.86%	56.14%	48.54%	0.00%	6.78%	5.86%	59.15%	9761	25.41	15.03	10.38	
CUL-GATEWAY STA	0.00%	43.81%	76.42%	145.56%	0.00%	1.41%	3.02%	70.43%	2312	8.31	5.85	2.46	
<input type="button" value="SEND TO EXCEL"/>													