

TO: *San Diego AL
CAL JAL*
DATE: *11/3/09*

- For your information
- Please review & take action
- As Requested
- Reduce issues to writing and submit ASAP! If any.

Comments: Please review all documents closely and identify issues asap & forward to Regional Coordinator office
for
cc NISA

October 19, 2009

Omar Gonzalez
APWU Western Regional Coordinator
500 Airport Blvd., Ste. 450
Burlingame, CA 94010

This is to advise you of the intent of the San Diego District to utilize the provisions of Article 12.5.C.5 of the National Agreement to involuntarily reassign up to 51 full-time Level 6 clerks, one PTR clerk and one PTF clerk from fifteen (15) separate offices. The number of clerks to be exceeded from each of the fifteen offices is set forth below.

OFFICE	NUMBER OF IMPACTED FT CLERKS	NUMBER OF IMPACTED PTF CLERKS	NUMBER OF IMPACTED PTR'S	TOTALS
Apple Valley	1		1	2
Blythe	1			1
Bonsall	1			1
Carlsbad	3			3
El Centro	4			4
Escondido	8			8
Hesperia	8	1		9
Holtville	1			1
LaJolla	9			9
Lakeside	1			1
Oceanside	5			5
Poway	3			3
Ramona	3			3
Solana Beach	2			2
Valley Center	1			1
TOTALS	51	1	1	53

The impacts are based on the ongoing loss of workload as reflected in the earned work hours and staffing and scheduling reviews. The impacted employees will be advised of their involuntary reassignments by separate letter.

The final placement date would normally occur no earlier than April 25, 2010. However, due to the ongoing loss of workload, the financials and the need to maintain service, it may be necessary to begin the placement process earlier than that date. It may also be necessary to utilize the provisions of Article 7.2.B of the National Agreement to temporarily detail some or all of the impacted clerks during the notice period in order to afford them a work opportunity.

By copy of this notice, the Pacific Area will withhold up to 51 full-time residual assignments, one PTR residual assignment and one PTF opportunity in the clerk, carrier, mail handler and custodial crafts in offices and plants within a 200 mile radius.

Attached you will find copies of the automated impact statements and the operational data supporting the need to excess along with the list of impacted employees in each of the identified offices.

If you wish to meet on this matter, please contact Carol Hunt at (858) 674-3180 on or before close of business on October 28, 2009 to make any necessary arrangements.



Mike Thomas
Manager, Labor Relations

Attachments

cc: Area Manager, Operations Support
Area Manager, Human Resources
Area Manager, Finance



American Postal Workers Union, AFL-CIO

Omar M. Gonzalez
Western Regional Coordinator
500 Airport Blvd. Suite 450
Burlingame, CA 94010
(650) 685-7402
(650) 685-7429 Fax

ogonzalez@apwu.org

November 9, 2009

Mr. Mike W. Thomas
Manager, Labor Relations
Pacific Area USPS
11255 Rancho Carmel Drive, Rm 227
San Diego, CA 92197

National Executive Board

William Burrus,
President

Cliff "Cl" Guffey
Executive Vice-President

Elizabeth "Liz" Powell
Secretary-Treasurer

Greg Bell
Industrial Relations Director

James "Jim" McCarthy
Director, Clerk Craft

Steven G. "Steve" Raymer
Director, Maintenance Craft

Robert C "Bob" Pritchard
Director, M.V.S. Craft

Sharyn M. Stone
Central Region Coordinator

Michael Gallagher
Eastern Region Coordinator

John H. Dirziuz
Northeast Region Coordinator

William "Bill" Sullivan
Southern Region Coordinator

Omar M. Gonzalez
Western Region Coordinator

RE: San Diego District/ San Diego Bid Cluster

Reference is made to two Express Mail packages received today from Area CC Shumate regarding San Diego District and Bid Installation. I expressed to you the Region's concern via email.

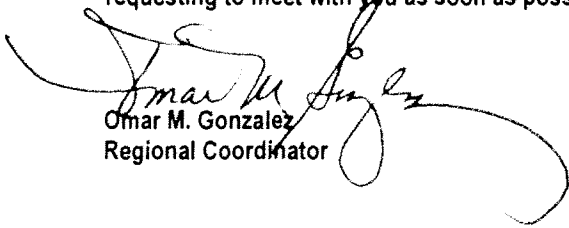
Your attention is directed to a regional pre-arbitration settlement signed October 14, 2009 wherein that is no blanket declaration notice of six months is not possible. It was agreed that in the event six (6) months notice is not possible the Employer shall state in each situation the specific reason(s) why it is not possible to give six months notice.

In her October 19, 2009 notice (that pre-dates the Work Hour Impact Reports) Area CC Shumates states that final placement would normally occur no earlier than April 25, 2010. Shumate states, however, due to on going loss of workload, financials and need to maintain service placement process may begin earlier than that date.

The Regional Union requests documentation, reports, studies, surveys that support the loss of work load in each of those offices. The Region further requests service needs documentation within the 200 mile radius that may require earlier involuntary reassignment. In addition the Region requests documentation that validates the claim that "financials will result in earlier reassignments.

The Region also requests identification of where work opportunity issues are taking place in the event utilization of Article 7.2.B is necessary. The Region's position is that Article 12 of the CBA/JCIM requires advance notice to employees who may be detailed.

Also, as I informed in the email the package for the San Diego Bid Installation does not have a notice of intent, notice of withholding or any type of letter. This violates the CBA and the pre-arb settlement. I am requesting to meet with you as soon as possible to address this issue.



Omar M. Gonzalez
Regional Coordinator

Omar Gonzalez

From: Omar Gonzalez
Sent: Monday, November 09, 2009 3:03 PM
To: 'Thomas, Mike W - San Diego, CA'
Subject: RE: Packages/Info/Notice & Appeal

Mike:

I understand the sinister implication but this is one of those "packages" I contend was not received. Some Impact Statement's were, according to Linda, "pulled" on 10-23-09, some were pulled 10-26-09. The letter is dated 10-19-09 with a deadline to contact your secretary by 10-28-09. They are received by this Office on 11-09-09. It may not be sinister but it is suspiciously wrong. So normally the impact date is in May 2009. Correct?

Omar

From: Thomas, Mike W - San Diego, CA [mailto:mike.w.thomas@usps.gov]
Sent: Monday, November 09, 2009 2:16 PM
To: Omar Gonzalez
Subject: FW: Packages/Info/Notice & Appeal
Importance: High

Omar,

See Linda's explanation for date variances. Nothing sinister going on.

Mike

From: Shumate, Linda G - City of Industry, CA
Sent: Monday, November 09, 2009 2:00 PM
To: Thomas, Mike W - San Diego, CA
Subject: FW: Packages/Info/Notice & Appeal
Importance: High

Mike I get the letter signed and then pull the impact statements which are a part of the attachments. The system assigns a current prepared date each time I pull an impact statement.

From: Omar Gonzalez [mailto:ogonzalez@apwu.org]
Sent: Monday, November 09, 2009 12:46 PM
To: Thomas, Mike W - San Diego, CA
Cc: Shumate, Linda G - City of Industry, CA
Subject: Packages/Info/Notice & Appeal

Mike I received an **Express Mail EH846392680US** from Ms Shumate today containing San Diego bid cluster F4 package. An unsigned note stated that the cover letter will be sent electronically Monday morning. **No such cover letter has been received as of this time.** The Workhour Impact Report reveals the report was prepared on 11/05/09. This is inadequate notice!

Also received was Express Mail EH846392676US from Ms Shumate containing an October 19, 2009 letter of intent on San Diego District 15 separate AOs for a total of 53 clerks. The Work Hour Impact Report shows it was prepared 10/23/09. How can a letter be dated before a report is prepared? The other Work Hour Impact Reports show a prepared date of 10/26/09 yet the cover letter is dated 10/19/09.



American Postal Workers Union, AFL-CIO

Omar M. Gonzalez
Western Regional Coordinator

500 Airport Blvd. Suite 450
Burlingame, CA 94010
(650) 685-7402
(650) 685-7429 Fax

ogonzalez@apwu.org

November 4, 2009

National Executive Board

William Burrus,
President

Cliff "CJ" Guffey
Executive Vice-President

Elizabeth "Liz" Powell
Secretary-Treasurer

Greg Bell
Industrial Relations Director

James "Jim" McCarthy
Director, Clerk Craft

Steven G. "Steve" Raymer
Director, Maintenance Craft

Robert C "Bob" Pritchard
Director, M.V.S. Craft

Sharyn M. Stone
Central Region Coordinator

Michael Gallagher
Eastern Region Coordinator

John H. Dirziuz
Northeast Region Coordinator

William "Bill" Sullivan
Southern Region Coordinator

Omar M. Gonzalez
Western Region Coordinator

Mr. Mike W. Thomas
Manager, Labor Relations
Pacific Area USPS
11255 Rancho Carmel Drive, Rm 227
San Diego, CA 92197

Re: San Diego Article 12 Issues

Reference is made to a Notice of intent the San Diego District to utilize Article 12.5.C.5 to involuntarily reassign 51 full time level 6 clerks, 1 PTR and 1 PTF dated October 19, 2009 but received on November 2, 2009.

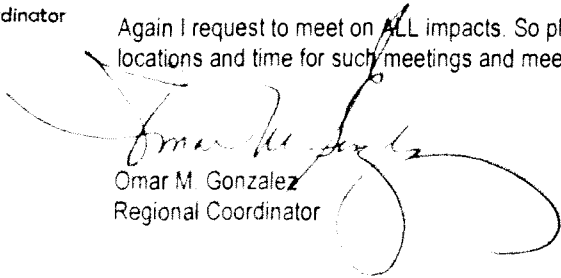
A preliminary review of the "package" reveals that the ORPES Complement vs Caps/Plans documents for the Apple Valley Post Office, and Solana Beach Post Office is not included.

Also, the package did not contain an Impact Statement for Escondido. The Region is requesting the Impact Statement and the afore mention missing information.

The last paragraph of your letter states if I wish to meet on this matter to contact Carol Hunt before the close of business October 28, 2009. This serves as a protest of this dictum on the following principals:

- An Area/Regional Meeting is required no less than 90 days (six months if possible) in advance of any anticipated reassignments per the JCIM/CBA. It is not a matter of "wishing to meet."
- I request to meet on all such impacts no less than 90 days in advance of any anticipated reassignments whether they be "details" or "excessing involuntary reassignments."
- In this instant matter the letter is dated October 21, 2009 with a no later date for contact of October 28, 2009. Assuming you mail that letter and deposit it into the mail stream that day and USPS meets delivery standards the letter would arrive some time on or about October 24, 2009 which in this case is a Saturday. It would be delivered on the business day of October 26, 2009 and processed. That is a ridiculous time frame in which to expect a "wish" for a meeting. **However, this letter was received November 2, 2009** thirteen days after it is dated.

Again I request to meet on ALL impacts. So please have your secretary Ms Hunt contact me to schedule the dates, locations and time for such meetings and meetings in the future.


Omar M. Gonzalez
Regional Coordinator

The Area/Regional Meeting was scheduled Oct. 29, 2009. Not all managers were present and the faxing of Impact Packages was impeded. The meeting was therefore rescheduled to Nov. 5, 2009 face to face. The meeting was held telephonically when the Region informed not all packages had been received. The meeting was held at 10 am. Here is the RECAP:

IMPACT- Delmar, Fallbrook Rancho Santa Fe, Santee, Redlands, Rialto, Palm Desert and Vista (San Diego District). Notice was received 9-17-09. Region advised the package did not contain backup documentation (SSRs etc) for the other offices but only Del Mar. Area CC to mail the complete package to Region. Area advised Mgt met with Local Union on 10/9/09. Employee notice to be issued on or about 11-9-09. Attrition will be applied once the Area CC reviews and tabulates incentive retirement numbers and applies to the packages. This is to be performed over the weekend so that at the next scheduled Area/Region Meeting (Nov.12) a full update number is finalized. Radius is currently at 200 miles. If there is a need to expand the Region will be consulted since San Diego District does not border on anything there are at this time a limited number of residual vacancies available. An updated residual listing is due on 11-06-09 . Area CC to provide Region with identification of limited duty and preference eligible employees impacted.

IMPACT- Los Angeles Bid Installation (LA District) District Management in process of closing out L.A. excessing. Area validating retirement incentives and application to returning senior excessed former clerks. Area to inform Region early next week.

IMPACT- Fresno/Stockton/Lodi (Sac District) Notice recd 9-21-09. 25 clerks impacted. This impact may close out because of proximity limited for placement opportunities. Area CC to advise Region at 11-12 meeting. Stockton impacts revised to 27 FT clks. Info will be provided next week as to preference eligibles/limited duty and attrition. On **Lodi**, Area CC to secure machine relo. docs.

IMPACT- Redding (Sac District) Notice recd 9-10-09. Impact to 7 FT clerks. Incentive Retirement Attrition to be determined over the weekend. Radius 200 miles. Limited Duty and Preference eligibles with group unknown will be reported at 11-12 meeting. Area contends local management has not met with the Local Union. Notice to employees has not been issued.

IMPACT- Sac Stations/AOs (Sac Dist) Notice recd 9-24-09. 26 clerks impacted. Special incentive retirement Attrition to be determined and applied over week end. Radius 200 miles. Residual vacancies to be sent in and are due 11-06. Limited Duty and Preference eligibles to be determined and reported on 11-12. Colfax to be closed out. Sacramento may close out and Jamestown may close out but no determination as of yet until next week. Notice to employees has not been issued.

IMPACT- Sac Bid Installation (Sac Dist) Notice recd 9-10-09. 150 clerks impacted. Impact date is 3-15-10 not 3-27-10 but it may be as late as April. Local Mgt met with Local Union 10-11-09. No letters to employees have been issued as of yet. Attrition to be applied upon review of incentive retirements will inform at meeting of 11-12. Radius is 200 miles. Information on Limited Duty and Preference eligibles to be provided to Region next week. Employees may not have reassignment opportunities until residuals are captured. Some employees may have to be detailed.

IMPACT - Long Beach AMP (SNA Dist) Notice recd 8-21. Exact number not available will advise on 11-12. Attrition to be applied after a review of the numbers over the weekend. The Facility is not closing it is more of a centralization. Radius is 200 miles. Some discussion on placement has taken place with L.A. Local but there are two processes away at the LAX ISC from completing their bid process. They have been authorized additional complement. There are insufficient residuals at the moment but no movement will take place until after Christmas. There is no opportunity for placement in the mailhandler craft in Long Beach. Pref eligibles and LD to be reported next week. Letters were issued to employees and management met with the Local Union.

IMPACT - San Francisco (SF Dist) multiple events including AMC/ISC; Bid Installation; Function 4. PTRs. Notices recd 8-31, 9-24, 9-10. Area CC informs that the District has not yet closed out previous impacts. The PTRs may be retained however, and the Region will be advised next week. Timeline dates may vary as there are multiple events. The Area will update the Region on these impacts next week on 11-12. Area does not believe local mgt has met with local union. Attrition will be applied after weekend review of incentive retirements. Preference eligibles/Limited Duty to be identified and reported next week. Letters may have been issued but not sure. Data Collection impacts are being dropped. Details may be occurring .

IMPACT-Bay Valley Associate Office (BV District). The local parties are working on changing PT assignments to FT assignment to accommodate some impacts. No specifics available.

Area advised additional impact packages were being mailed out Friday for discussion 11-12. Region informed that it not enough time to receive, review and prepare for meeting. San Diego AO and Bid Installation , Oakland Installation & BV AOs to be sent to Region for discussion on 11-12.

WorkHour Impact Report

Impacted Bid Cluster	HOLTVILLE POST OFFICE
Installation Address	
Area Name	PACIFIC
Impact Type	Reduction Other Than by Attrition
Date of Impact	04/09/2010
Period (Dates) of Review Performed	09/27/2008 thru 09/25/2009
Report Prepared By	Linda Shumate
Report Prepared Date	10/26/2009
Reviewed By	Dallas Keck
Phone	(858) 674-0301

WorkHour Impact Report

Craft = CLERK

	A	B	C	D	E	F	G
	Current Average Weekly Hrs	Planned Weekly Hrs	Weekly Hrs Savings	Monthly Savings	Annual Work Hours Savings	Annual FTE Savings	Current FTE Yearly Hr Rate
Total	79	44	-35	-140	-1820	-1	1768

OverTime Impact

	Current OT Average Weekly Hrs	Current OT Rate	Planned OT per Week from changes	Additional Planned OT per Week	Percent Planned OT per Week	Planned OT Hours per Week	Planned OT Rate
Total	0	0%	0	0		0	0%

WorkHour Impact Report

Casuals

a. Current Number of CLERK Casuals on Rolls	0
b. Current Total Non-OverTime CLERK Casuals Hours per Month	0
c. Planned Reduction in Total Non-OverTime CLERK Casuals Hours per Month	0
d. Number of CLERK Casuals that will have Reduced Hours	0
e. Number of CLERK Casuals that will be Terminated	0
f. Number of CLERK Casuals Remaining After Impact	0
g. Provide Narrative Justifying need for Remaining CLERK Casuals	
There are no casuals in this office	

Part Time Flexible (PTFs)

a. Current Number of CLERK PTFs on Rolls	1
b. Current Total Non-OverTime CLERK PTFs Hours per Month	44
c. Planned Reduction in Total Non-OverTime CLERK PTFs Hours per Month	-4
d. Number of CLERK PTFs that will have Reduced Hours	1
e. Will there be any CLERK PTFs Excessed from Craft or Installation	NO
If Yes how Many CLERK PTFs	0
f. Provide Narrative Explaining need for Excessing	
PTF hours were reduced	

Transitional Employees (TEs)

a. Current Number of CLERK TEs on Rolls	0
b. Current Total Non-OverTime CLERK TE Hours per Month	0
c. Planned Reduction in Total Non-OverTime CLERK TE Hours per Month	0
d. Number of CLERK TEs that will have Reduced Hours	0
e. Number of CLERK TEs that will be Terminated	0
f. Number of CLERK TEs Remaining After Impact	0
g. Provide Narrative Justifying need for Remaining CLERK TEs	
TE's are not authorized in the clerk craft in field offices.	

WorkHour Impact Report

Part Time Regular (PTRs)

a. Current Number of CLERK PTRs on Rolls	0
b. Planned Number of CLERK PTR Positions after Impact	0
c. Estimated Number of CLERK PTR Attrition	0
d. Will there be any CLERK PTRs Excessed from Craft or Installation	NO
CLERK PTRs	0
e. Provide Narrative Explaining need for Excessing	
There are no PTR'in this office	

Full Time Regular (FTRs)

a. Current Number of CLERK FTRs on Rolls	2
b. Planned Number of CLERK FTR Positions After Impact	1
c. Estimated Number of CLERK FTR Attrition	0
d. Will there be any CLERK FTRs Excessed from Craft or Installation	YES
If Yes how Many CLERK FTRs	1
e. Provide Narrative Explaining need for Excessing	
The pmgoing loss of work load has resulted in a need to excess one FT clerk form craft and./or installation.	

WorkHour Impact Report-CLERK

Preliminary Summary

a. Total Planned Non-OT Reduction per Month for Regulars and PTRs	-136
b. Planned Reduction in Total OT Hours per Month	0
c. Planned Reduction in Casual Non-OT Hours per Month	0
d. Planned Reduction in PTF Non-OT Hours per Month	-4
e. Planned Reduction in TE Non-OT Hours per Month	0
e. Total Planned Non-OT Hours per Month	176
f. Total FTE Savings	-1

ORPES Complement vs Caps/Plans

Lead/Office: HOLTVILLE PO (053510)

FROM	Pay Pd 21	FY 2010	FROM	TO				Actl vs					
TO	Pay Pd 21	FY 2010	Pay Pd 21	Pay Pd 21	CHANGE		Actl vs	FY 2010	FY 2010	FY 2010	FY 2010	FY 2010	FY 2010
			FY 2010	FY 2010	IN Mths	CAP	CAP	EOQ 1	EOQ 1	EOQ 2	EOQ 3	EOQ 4	EOQ 4
			ACTUAL	ACTUAL				PLAN	PLAN	PLAN	PLAN	PLAN	PLAN
Function 2A - RURAL													
1070 - Rural Carriers-Barg			2	2				2	2				
1080 - Rural Carriers-Non Barg			2	2				2	2				
2940 - Consolidated			4	4				4	4				
Function 2B - CITY DEL													
1300 - Carriers-Full Time			2	2				2	2				
1310 - Carriers-Part Time			2	2				2	2				
2940 - Consolidated			4	4				4	4				
Function 4 - CUST SERV													
1100 - Clerks-Full Time			2	2				2	2				
1110 - Clerks-Part Time			1	1				1	1				
2940 - Consolidated			3	3				3	3				
Function 8 - ADMIN													
2920 - Non-Bargaining			1	1				1	1				
2940 - Consolidated			1	1				1	1				
Grand Total			12	12	0			12	12				

ORPES Complement vs Caps/Plans

Lead/Office: HOLTVILLE PO (053510)

FROM	Pay Pd 21	FY 2009	FROM	TO			Actl vs	FY 2009	FY 2009	FY 2009	FY 2009	FY 2009
TO	Pay Pd 20	FY 2009	Pay Pd 21	Pay Pd 20	CHANGE	CAP	Actl vs	EOQ 1	EOQ 1	EOQ 2	EOQ 3	EOQ 4
			FY 2009	FY 2009	IN Mths		CAP	PLAN	PLAN	PLAN	PLAN	PLAN
			ACTUAL	ACTUAL								
Function 2A - RURAL												
1070 - Rural Carriers-Barg			2	2			2	2				
1080 - Rural Carriers-Non Barg			2	2			2	2				
2940 - Consolidated			4	4			4	4				
Function 2B - CITY DEL												
1300 - Carriers-Full Time			2	2			2	2				
1310 - Carriers-Part Time			2	2			2	2				
2940 - Consolidated			4	4			4	4				
Function 4 - CUST SERV												
1100 - Clerks-Full Time			2	2			2	2				
1110 - Clerks-Part Time			1	1			1	1				
2940 - Consolidated			3	3			3	3				
Function 8 - ADMIN												
2920 - Non-Bargaining			1	1			1	1				
2940 - Consolidated			1	1			1	1				
Grand Total			12	12	0		12	12				

ORPES Complement vs Caps/Plans

Lead/Office: HOLTVILLE PO (053510)

FROM	Pay Pd 21	FY 2008	FROM	TO				Actl vs	FY 2008	FY 2008	FY 2008	FY 2008
TO	Pay Pd 20	FY 2008	Pay Pd 21	Pay Pd 20	CHANGE	CAP	Actl vs	FY 2008	EOQ 1	EOQ 2	EOQ 3	EOQ 4
			FY 2008	FY 2008	IN Mths		CAP	EOQ 1	PLAN	PLAN	PLAN	PLAN
			ACTUAL	ACTUAL				PLAN				
Function 2A - RURAL												
1070 - Rural Carriers-Barg			2	2				2	2			
1080 - Rural Carriers-Non Barg			2	2				2	2			
2940 - Consolidated			4	4				4	4			
Function 2B - CITY DEL												
1300 - Carriers-Full Time			2	2				2	2			
1310 - Carriers-Part Time			2	2				2	2			
2940 - Consolidated			4	4				4	4			
Function 4 - CUST SERV												
1100 - Clerks-Full Time			2	2				2	2			
1110 - Clerks-Part Time			0	1	1			1	1			
2940 - Consolidated			2	3	1			3	3			
Function 8 - ADMIN												
2920 - Non-Bargaining			1	1				1	1			
2940 - Consolidated			1	1				1	1			
Grand Total			11	12	1			12	12			

ORPES Complement vs Caps/Plans
Lead/Office: HOLTVILLE PO (053510)

FROM	Pay Pd 21	FY 2007	FROM	TO				Actl vs	FY 2007	FY 2007	FY 2007	FY 2007
TO	Pay Pd 20	FY 2007	Pay Pd 21	Pay Pd 20	CHANGE	CAP	Actl vs	FY 2007	FY 2007	FY 2007	FY 2007	FY 2007
			FY 2007	FY 2007	IN Mths		CAP	EOQ 1	EOQ 1	EOQ 2	EOQ 3	EOQ 4
			ACTUAL	ACTUAL				PLAN	PLAN	PLAN	PLAN	PLAN
Function 2A - RURAL												
1070 - Rural Carriers-Barg			2	2				2	2			
1080 - Rural Carriers-Non Barg			1	2	1			2	2			
2940 - Consolidated			3	4	1			4	4			
Function 2B - CITY DEL												
1300 - Carriers-Full Time			2	2				2	2			
1310 - Carriers-Part Time			2	2				2	2			
2940 - Consolidated			4	4				4	4			
Function 4 - CUST SERV												
1100 - Clerks-Full Time			2	2				2	2			
1110 - Clerks-Part Time			0	0								
2940 - Consolidated			2	2				2	2			
Function 8 - ADMIN												
2920 - Non-Bargaining			1	1				1	1			
2940 - Consolidated			1	1				1	1			
Grand Total			10	11	1			11	11			

-----Act Ddays 6 Sply Ddays 6-----					-----Act Ddays 8 Sply Ddays 9-----				----- Act Ddays 8 Sply Ddays 9-----					
Act/Plan	10-03-2009	10-09-2009			Act/Plan	10-01-2009	10-09-2009			Act/Plan	10-01-2009	10-09-2009		
SPLY	10-04-2008	10-10-2008			SPLY	10-01-2008	10-10-2008			SPLY	10-01-2008	10-10-2008		
*****	Current Week	*****			*****	Month to Date	*****			*****	Year to Date	*****		
/C Description	Actual	Plan	%Plan	%SPLY	Actual MTD	Plan MTD	%P MTD	%S MTD	Actual YTD	Plan YTD	%P YTD	%S YTD		
15 RURAL CARRIERS	94	94	0.0	-5.1	126	125	0.8	-15.4	126	125	0.8	-15.4		
18H RURAL STANDARD HOURS	94	0	0.0	-5.1	125	0	0.0	-15.5	125	0	0.0	-15.5		
18STD RURAL % TO STANDARD	0.0000	0.0000	0.0	0.0	0.8000	0.0000	0.0	18.4	0.8000	0.0000	0.0	18.4		
125 RURAL OT	0	3	-100.0	0.0	0	4	-100.0	0.0	0	4	-100.0	0.0		
125R RURAL OT RATIO	0.00	3.19	-100.0	0.0	0.00	3.20	-100.0	0.0	0.00	3.20	-100.0	0.0		
125L RURAL SL	0	4	-100.0	0.0	0	5	-100.0	0.0	0	5	-100.0	0.0		
125R RURAL SL RATIO	0.00	4.26	-100.0	0.0	0.00	4.00	-100.0	0.0	0.00	4.00	-100.0	0.0		
125R FN2A AL RATIO	0.00	0.00	0.0	-100.0	-3.97	0.00	0.0	-137.0	8.73	0.00	0.0	-18.7		
1RRB RURAL BOXES	804	810	-0.7	1.8	804	810	-0.7	1.8	804	810	-0.7	1.8		
1RRB CUM RURAL BOXES	4,824	4,860	-0.7	1.8	6,432	6,480	-0.7	-9.5	6,432	6,480	-0.7	-9.5		
11 OFFICE	24	23	4.3	-14.3	31	30	3.3	-24.4	31	30	3.3	-24.4		
12 STREET	112	105	6.7	0.0	148	141	5.0	-11.4	148	141	5.0	-11.4		
16 CC CUS SUPPORT	0	1	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0		
FN2C CITY CARRIER HRS	136	128	6.2	-2.9	179	171	4.7	-13.9	179	171	4.7	-13.9		
12 OPNS D/S TNG HRS	0	1	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0		
FN2B CITY DELIVERY	136	130	4.6	-2.9	179	175	2.3	-13.9	179	175	2.3	-13.9		
1MCD FN2C % TO STANDARD	96.56	90.92	6.2	7.1	88.99	88.95	0.0	-0.6	88.99	88.95	0.0	-0.6		
12B FN2B OT	0	10	-100.0	0.0	0	13	-100.0	0.0	0	13	-100.0	0.0		
12BR FN2B OT RATIO	0.00	7.69	-100.0	0.0	0.00	7.43	-100.0	0.0	0.00	7.43	-100.0	0.0		
12C CITY CARRIER SL	0	0	0.0	-100.0	2	0	0.0	-50.0	2	0	0.0	-50.0		
12CR CITY CARR SL RATIO	0.00	0.00	0.0	-100.0	1.12	0.00	0.0	-41.9	1.12	0.00	0.0	-41.9		
12B CITY DELIVERY SL	0	5	-100.0	-100.0	2	6	-66.7	-50.0	2	6	-66.7	-50.0		
12BR CITY DEL SL RATIO	0.00	3.85	-100.0	-100.0	1.12	3.43	-67.4	-41.9	1.12	3.43	-67.4	-41.9		
12BR FN2B AL RATIO	11.76	0.00	0.0	26.7	17.88	0.00	0.0	147.9	17.88	0.00	0.0	147.9		
SDPD POSS DEL	1,822	1,817	0.3	0.3	1,822	1,817	0.3	0.3	1,822	1,817	0.3	0.3		
CUPD CUM DELIVERIES	10,932	10,902	0.3	0.3	14,576	14,536	0.3	-10.8	14,576	14,536	0.3	-10.8		
CTRT CITY STREET ROUTES	3	3	0.0	0.0	3	3	0.0	0.0	3	3	0.0	0.0		
CDPR CITY DEL PER ROUTE	607.3	605.7	0.3	0.3	607.3	605.7	0.3	0.3	607.3	605.7	0.3	0.3		
CDV TOT CDV PIECE	36,427	32,105	13.5	-10.7	46,456	42,806	8.5	-25.0	46,456	42,806	8.5	-25.0		
CSFL CASED FLATS	4,006	5,250	-23.7	-40.1	6,456	7,000	-7.8	-32.4	6,456	7,000	-7.8	-32.4		
CSLT CASED LETTERS	3,569	1,468	143.1	0.9	3,993	1,957	104.0	-28.4	3,993	1,957	104.0	-28.4		
CSVL TOT CASED VOL	7,575	6,718	12.8	-25.9	10,449	8,957	16.7	-31.0	10,449	8,957	16.7	-31.0		
DPS CITY CARR DPS	25,897	21,121	22.6	0.5	33,052	28,161	17.4	-14.8	33,052	28,161	17.4	-14.8		
SEQ SEQUENCED VOLUME	2,955	4,266	-30.7	-38.8	2,955	5,688	-48.0	-63.3	2,955	5,688	-48.0	-63.3		
PKCC CITY CARRIER PKGS	182	303	-39.9	-58.6	252	404	-37.6	-60.5	252	404	-37.6	-60.5		
OEI OFFICE EFF INDICATOR	455.50	474.00	-3.9	17.1	470.19	484.53	-3.0	18.0	470.19	484.53	-3.0	18.0		
SEI STREET EFF IND	97.61	103.83	-6.0	0.3	98.49	103.09	-4.5	0.6	98.49	103.09	-4.5	0.6		
TEI DELIVERIES PER HOUR	80.38	83.86	-4.1	3.3	81.43	83.06	-2.0	3.6	81.43	83.06	-2.0	3.6		
DPSD DPS % - DPS OFFICES	87.89	93.50	-6.0	-0.0	89.22	93.50	-4.6	2.1	89.22	93.50	-4.6	2.1		
DPSP DPS % - ALL OFFICES	87.89	93.50	-6.0	-0.0	89.22	93.50	-4.6	2.1	89.22	93.50	-4.6	2.1		
43 UNIT DIST MANUAL	28	10	180.0	0.0	34	13	161.5	-12.8	34	13	161.5	-12.8		
44 PO BOX DIST	18	5	260.0	100.0	27	6	350.0	107.7	27	6	350.0	107.7		
45 WINDOW SERVICE	9	33	-72.7	-70.0	21	43	-51.2	-58.8	21	43	-51.2	-58.8		
48 ADMIN MISC	23	25	-8.0	35.3	38	34	11.8	5.6	38	34	11.8	5.6		
FN4C C/S CLERK/MH HRS	78	73	6.8	-7.1	120	96	25.0	-13.7	120	96	25.0	-13.7		
94 OPNS C/S TNG HRS	0	1	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0		
FN4 TOTAL C/S HRS	78	74	5.4	-7.1	120	98	22.4	-13.7	120	98	22.4	-13.7		
OT4 OPS RETAIL OT	0	2	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0		
OT4R FN4 OT RATIO	0.00	2.70	-100.0	0.0	0.00	2.04	-100.0	0.0	0.00	2.04	-100.0	0.0		
PO4 OPS RETAIL POT	0	1	-100.0	0.0	0	1	-100.0	0.0	0	1	-100.0	0.0		
SL4 RETAIL SL	0	2	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0		
SL4R FN4 SL RATIO	0.00	2.70	-100.0	0.0	0.00	2.04	-100.0	0.0	0.00	2.04	-100.0	0.0		

L/C Description	-----Act Ddays 6 Sply Ddays 6-----				-----Act Ddays 8 Sply Ddays 9-----				-----Act Ddays 8 Sply Ddays 9-----			
	Act/Plan 10-03-2009 - 10-09-2009		SPLY 10-04-2008 - 10-10-2008		Act/Plan 10-01-2009 - 10-09-2009		SPLY 10-01-2008 - 10-10-2008		Act/Plan 10-01-2009 - 10-09-2009		SPLY 10-01-2008 - 10-10-2008	
	Actual	Plan	%Plan	%SPLY	Actual MTD	Plan MTD	%P MTD	%S MTD	Actual YTD	Plan YTD	%P YTD	%S YTD
TREV TOTAL REVENUE	4,502	0	0.0	6.2	6,459	0	0.0	-20.7	6,459	0	0.0	-20.7
UDFL UNIT DIST FLAT VOL	1,533	688	122.8	-93.2	2,108	917	129.9	-93.0	2,108	917	129.9	-93.0
UDLT UNIT DIST LTRS VOL	2,876	2,290	25.6	-72.5	3,784	3,054	23.9	-75.8	3,784	3,054	23.9	-75.8
UDTT UDLT+UDFL	4,409	2,978	48.1	-86.7	5,892	3,971	48.4	-87.1	5,892	3,971	48.4	-87.1
PAK PACKAGES	708	762	-7.1	-20.4	997	1,004	-0.7	-22.4	997	1,004	-0.7	-22.4
DVP1 DIST PROD - PCS/43	157.46	297.80	-47.1	-86.7	173.29	305.46	-43.3	-85.3	173.29	305.46	-43.3	-85.3
L43A UNIT DIST HRS ALLIED	23	10	130.0	-1250.0	27	13	107.7	-1450.0	27	13	107.7	-1450.0
L43F UNIT DIST HRS FLATS	2	0	0.0	-90.9	3	0	0.0	-89.7	3	0	0.0	-89.7
L43L UNIT DIST HRS LETTER	1	0	0.0	-80.0	1	0	0.0	-87.5	1	0	0.0	-87.5
L43P UNIT DIST HRS PARCEL	2	0	0.0	-33.3	3	0	0.0	-25.0	3	0	0.0	-25.0
L43T L43L+L43F+L43P	5	0	0.0	-83.3	7	0	0.0	-82.9	7	0	0.0	-82.9
BOXF BOX DIST FLAT VOL	3,440	1,573	118.7	76.0	3,804	2,098	81.3	20.3	3,804	2,098	81.3	20.3
BOXL BOX DIST LTRS VOL	6,445	4,738	36.0	4.2	8,100	6,318	28.2	-14.9	8,100	6,318	28.2	-14.9
BVLD DPS BOX LETTERS	5,877	4,106	43.1	7.1	7,305	5,475	33.4	-10.6	7,305	5,475	33.4	-10.6
BVLM MANUAL BOX BOL LTRS	568	632	-10.1	-18.7	795	843	-5.7	-40.8	795	843	-5.7	-40.8
BVP BOX PARCELS	117	123	-4.9	-22.5	159	162	-1.9	-22.4	159	162	-1.9	-22.4
BXVL BOXF+BOXL	9,885	6,311	56.6	21.4	11,904	8,416	41.4	-6.1	11,904	8,416	41.4	-6.1
BOXP BOX PRODUCTIVITY	549.17	1,262.20	-56.5	-39.3	440.89	1,402.67	-68.6	-54.8	440.89	1,402.67	-68.6	-54.8
80 PM/INSTALL MGR	40	48	-16.7	0.0	56	64	-12.5	-12.5	56	64	-12.5	-12.5
98 ADMIN TNG HRS	0	1	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0
FN8 ADMIN TOTAL	40	49	-18.4	0.0	56	66	-15.2	-12.5	56	66	-15.2	-12.5
SL8 ADMIN SL	0	2	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0
SL8R FN8 SL RATIO	0.00	4.08	-100.0	0.0	0.00	3.03	-100.0	0.0	0.00	3.03	-100.0	0.0
FNAD ADMIN TOT LESS 79-80	0	1	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0
HRTT TOTAL HOURS	348	347	0.3	-4.1	481	464	3.7	-14.1	481	464	3.7	-14.1
SBTT TOTAL SAL/BEN	13,724	13,537	1.4	1.0	19,612	18,356	6.8	-6.9	19,273	18,356	5.0	-8.5
OTTA TOTAL OVERTIME	0	15	-100.0	0.0	0	19	-100.0	0.0	0	19	-100.0	0.0
OTTR TOTAL OT RATIO	0.00	4.32	-100.0	0.0	0.00	4.09	-100.0	0.0	0.00	4.09	-100.0	0.0
POTT TOTAL POT	0	2	-100.0	0.0	0	3	-100.0	0.0	0	3	-100.0	0.0
SLTT TOTAL SICK LEAVE	0	13	-100.0	-100.0	2	15	-86.7	-50.0	2	15	-86.7	-50.0
SLTR TOTAL SL RATIO	0.00	3.75	-100.0	-100.0	0.42	3.23	-87.1	-41.8	0.42	3.23	-87.1	-41.8
WPTT TOTAL LWOP	0	0	0.0	0.0	0	0	0.0	-100.0	0	0	0.0	-100.0
WPPC TOT LWOP % WKHRS	0.00	0.00	0.0	0.0	0.00	0.00	0.0	-100.0	0.00	0.00	0.0	-100.0
ALTT TOTAL AL	32	0	0.0	3.2	43	0	0.0	-8.5	59	0	0.0	25.5
ALTR TOTAL AL RATIO	9.20	0.00	0.0	7.7	8.94	0.00	0.0	6.5	12.27	0.00	0.0	46.1

OFFICE	LAST	FIRST	MI	EMP ID	JOB ID	JOB TITLE	PAY LEVEL	D/A	FUNG	OCC CODE	EOD	SEN DATE	SEN #	VET PREF	STREET	CITY	STATE	ZIP
JLTVILLE PO	RAMOS	JOE		2944001	95700613	DIST WINDOW CLK	6	110	4	234002XX	12/7/1985	12/7/1985	1	N	1401 S LA BRUCHERIE RD APT 9	EL CENTRO	CA	92243-3676
JLTVILLE PO	PYBURN	JOHN	S	2968287	95682521	DIST WINDOW CLK	6	110	4	234002XX	6/20/1987	6/20/1987	1	Y				
JLTVILLE PO	MGBRIDE	WALTON	I	4019487	70204809	SALES SVCS/DISTRIBUTION ASSOC	6	410	4	23200003	10/13/2007	7/19/2008	1	N				

F4 SSR PS1994_Holtville
PROJECTED

Assignments			POST OFFICE:	Holtville								Day(s) of the Week:				Saturday -		Date:		9/4/2009											
Reference #	FTR/PTF	Hours	Assignment (Number)	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12				
1	FT Reg	8.00																													
2																															
3																															
4																															
5																															
6																															
7																															
8																															
9																															
10																															
11																															
12			No MAP on Web																												
13			Truck Arrival					4:50			7:40																				
14			Truck Departure																												
15																															
16																															
Scheduled	Planned																														
FT Reg.	1	8.00																													
Flex	0	0.00																													
Total	1	8.00																													
Total	Total																														
Hard Time	Soft Time																														
2.75	4.25																														
				TOTAL								Total																			
				8.00								8.00																			
				LDC 41 # 0.00								Avg				CSV To 1994		301 - 304													
				HT 43 # 1.75 HARD TIME								Day				LDC 41 0		0.00 LDC 42 0.89 LDC 44													
				ST # 0.00 SOFT TIME								LDC 43 0.00				LDC 42 0		0.26 LDC 43 L 5.48 LDC 45													
				LDC 44 # 1.00								LDC 44 1.75				LDC 43 64		0.21 LDC 43 F 0.00 LDC 46													
				LDC 45 # 0.00								LDC 45 1.00				LDC 44 -21		0.42 LDC 43 P 4.12 LDC 48													
				LDC 46 # 0.00								LDC 46 0.00				LDC 45 21		1.17 Soft Time 43													
				HT 48 # 1.00 HARD TIME								LDC 48 0.00				LDC 46 0		2.07 Total LDC 43 12.56 Total daily Earned													
				ST 49 # 4.25 SOFT TIME								LDC 49 5.25				LDC 48 -15															
				LDC 33 # 0.00								LDC 33 0.00				Total		49													
				TOTAL								Total				Total															
				8.00								8.00				49															

F4 SSR PS1994_Holtville
PROJECTED

Assignments			POST OFFICE:	Holtville								Day(s) of the Week:						Saturday						Date:	9/4/2009											
Reference #	FTR/PTF	Hours	Assignment (Number)	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12									
1	Flex	7.00																																		
2	Flex	3.25																																		
3																																				
4																																				
5																																				
6																																				
7																																				
8																																				
9																																				
10																																				
11																																				
12																																				
13																																				
14																																				
15																																				
16																																				
Scheduled	Planned																																			
FT Reg.	0	0.00																																		
Flex.	2	10.25																																		
Total =	2	10.25																																		
Total	Total																																			
Hard Time	Soft Time																																			
6.25	0.25																																			
			LDC 43 # 0.00													Avg																				
			HT 43 # 6.25	HARD TIME												Dny																				
			ST 40 # 0.00	SOFT TIME												LDC		0.00																		
			LDC 44 # 0.50													LDC		43 6.25																		
			LDC 45 # 3.25													LDC		44 0.50																		
			LDC 46 # 0.00													LDC		3.25																		
			HT 48 # 0.00	HARD TIME												LDC		46 0.00																		
			ST 40 # 0.25	SOFT TIME												LDC		48 0.25																		
			LDC 33 # 0.00													LDC		33 0.00																		
			TOTAL # # 10.25													Total		10.25																		

F4 SSR PS1994_Holtville
PROJECTED

Assignments			POST OFFICE:	Holtville				Day(s) of the Week:				Saturday				Date:		9/4/2009											
Reference #	FT/PT/F	Hours	Assignment (Number)	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12		
1	FT Reg	8.00																											
2																													
3																													
4																													
5																													
6																													
7																													
8																													
9																													
10																													
11																													
12																													
13																													
14																													
15																													
16																													
Scheduled	Planned																												
FT Reg.	1	8.00																											
Flex	0	0.00																											
Total =	1	8.00																											
Total	Total																												
Hard Time	Soft Time																												
2:50	4:00																												

CUSTOMER SERVICE VARIANCE - [920]-SAN DIEGO PFC					
HOLTVILLE PO - HOLTVILLE PO 053510				MPOO 2 Date: 10/22/2009	
Analysis Period: 07/18/2009 to 10/16/2009 - Customer Service Days: 76				Unit Level: 18 Man Yr: 0 CAG: G	
Benchmark Generation: FY 2009 WK 1 - FY 2009 WK 52			[HOLTVILLE PO] HOLTVILLE PO		
FTEE COMPLEMENT ANALYSIS					
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
Full Time Clerk	0	0	2	2	0%
Part Time Flexible Clerk	2	1	1	0	100.00%
Part Time Regular Clerk	0	0	0	0	0.00%
Full Time MH	0	0	0	0	0.00%
Part Time Flexible MH	0	0	0	0	0.00%
Part Time Regular MH	0	0	0	0	0.00%
Full Time Equivalent Emp	2	1	3	2.00	33.33%
Full Time Equivalent Hrs	1793	1790	1523		
WORKHOUR ANALYSIS					
<i>Automation/Mechanized (LDC41L-41F)</i>					
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
LDC 41 Ltrs Hours	0	0	0	0	0%
LDC 41 Flts Hours	0	0	0	0	0%
Total Auto/Mech Hours	0	0	0	0	0%
<i>Manual (LDC43-44)</i>					
LDC 43L Hours	40	16	17	1	93.55%
LDC 43F Hours	68	14	18	4	76.52%
LDC 43P Hours	30	29	19	-10	154.69%
LDC 43A Hours	79	79	183	104	42.97%
LDC 43 Total	218	138	237	99	58.10%
LDC 44 Hours	70	63	218	155	28.90%
Total Manual Hours	288	201	455	254	44.07%
<i>Retail/Admin (LDC 42,45,48)</i>					
LDC 42 Hours	0	0	0	0	0%
LDC 45 Hours	355	287	323	36	88.92%
LDC 48 Hours	228	227	372	145	60.98%
Total Retail/Admin Hours	583	514	695	181	73.96%
Mgmt Involvement Hours	72.97	(73.82)			
Total Function Four	871	641	1150	509	55.72%
WORKLOAD ANALYSIS					
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% VARIANCE
LDC 41 TPF Ltrs Vol Pcs	0		0	0	0%
LDC 41 TPF Flts Vol Pcs	0		0	0	0%
Auto/Mech Volume	0		0	0	0%
LDC 43 Dist Vol Ltrs (Ft)	375		148	-227	- 60.51%
LDC 43 Dist Vol Flts (Ft)	793		160	-633	- 79.78%

LDC 43 Dist Vol PP/Sprs	10251		9895	-356	- 3.47%
LDC 44 Box Ltrs (Ft)	284		261	-23	- 8.21%
LDC 44 Box Flts (Ft)	186		166	-20	- 10.65%
Manual Vol (w/o PP/Sprs)	1,638		735	-903	- 55.13%
LDC 45 Transactions	15042		12821	-2,221	- 14.77%
Retail Transaction Volume	15,042		12,821	-2,221	- 14.77%
PRODUCTIVITY ANALYSIS					
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
LDC 41 Ltr PPH	0	0	0	0	0%
LDC 41 Flt PPH	0	0	0	0	0%
LDC 43 Dist Vol Ltrs FPH	9.32	9.32	8.72	- 0.60	93.55%
LDC 43 Dist Vol Flts FPH	11.65	11.65	8.91	- 2.74	76.52%
LDC 43 Dist PP/Sprs PPH	337	337	521	184	154.60%
LDC 43 Allied Hrs per day	1.04	1.03	2.41	1.37	42.97%
LDC 44 Box L&F FPH	6.68	6.79	1.96	- 4.84	28.82%
LDC 45 Min. per Trans	1.42	1.34	1.51	0.17	88.92%
LDC 45 Trans per 1412	105.65		99.39	- 6.26	94.08%
UNIT ROUTE AND DELIVERIES ANALYSIS					
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% VARIANCE
City Routes	3	3	3	0	0.00%
Rural Routes	2	2	2	0	0.00%
CDS Routes	0	0	0	0	0%
POB Equivalent Routes	4	4	4	0	0.00%
City Deliveries	1818	1818	1822	4	0.22%
Rural Deliveries	809	809	809	0	0.00%
CDS Deliveries	0	0	0	0	0%
PO Box Deliveries	509	491	437	-72	- 14.15%
FTES DAILY STAFFING ANALYSIS					
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	
Clerk/Mailhandler	1.59	1.27	2.29	1.01	

HOLTVILLE PO - HOLTVILLE PO - LDC 42 EARNED WORKHOURS				
WORKLOAD ELEMENT	SOURCE	VALUE	CSV FACTORS INCLUDES STB	BENCHMARK MINS / DAY
BRM/PD #ACCT.POSTED	AVERAGE DAILY	0	2.0367 Minutes ea. Daily avg.	0.00
BRM/PD AVG PIECES	AVERAGE DAILY	0	BRM/PD Pieces / 10.0666 = Minutes	0.00
FLEX TIME	APPROV MIN.	0.00	Actual Authorized Flex Time	0.00
MERCHANDISE RETURN SVC	AVERAGE DAILY	0	1.4971 Minutes ea. Daily avg.	0.00
PARCEL RETURN SVC	AVERAGE DAILY	0	1.4971 Minutes ea. Daily avg.	0.00
<i>Period 07/18/2009 - 10/16/2009 (76 Data Days)</i>		TOT.BENCHMARK MINUTES P/DAY		0.00
<i>Report date 10/22/2009</i>		TOT.LDC42 BENCHMARK HOURS		0.00
Bold Lettering = District Level Editable Workload Elements				

HOLTVILLE PO - HOLTVILLE PO - LDC 48 EARNED WORKHOURS				
WORKLOAD ELEMENT	SOURCE	VALUE	CSV FACTORS INCLUDES STB	BENCHMARK MINS / DAY
2ND NOTICES DLVS	DELIVERIES	3136	1.9305 minutes per 1000 Deliveries	6.05
APC MAINTENANCE	# PER MACHINE	0	4.8281 per machine	0.00
AVG MAILINGS PER	# PER	0.00	Mailings * 12 Mth * 27.5850 min / 302	0.00
BOX ACCOUNTABLE MAIL	ROUTES 1 per 500	1.02	5.7933 minutes per route	5.91
CALLER SERVICE (PAID)	AVG DAY	0	Callers *1.2060 minutes	0.00
CANCEL MAIL	ACTUAL MINUTES	0	Actual + (STB Factor 0.0729)	0.00
CARRIER ACCOUNTABLES	ROUTES	5	5.7933 minutes per route	28.97
CFS MAINTENANCE	DELIVERIES	3136	0.5793 minutes per 500 Deliveries	3.63
COLLECTIONS	ACTUAL	15	Actual + (STB Factor 0.0729)	16.09
DISPATCH DLVS	DELIVERIES	3136	5.7933 minutes per 1000 possible	18.17
EXPRESS MAIL DELIVERY	ACTUAL	0	Actual + (STB Factor 0.0729)	0.00
EXPRESS/PRIORITY SCANS	# OF SCANS	0	0.1350 min for each of the 1st 200 + 0.1350 min each > 200	0.00
FIRM HOLDOUT	AVG DAY	0	Firm Holdouts *1.2060 minutes	0.00
FLEX TIME	APPROV MIN.	0.00	Actual Authorized Other Time	0.00
GENERAL CLERK	OFFICE LEVEL	0.00	Lead Finance Level 22,24 or 26 +(STB Factor 0.0729)	0.00
NIXIE/UBBM	DELIVERIES	3136	4.8281 minutes per 500 Deliveries	30.28
OFFSITE TRAVEL/ADMIN	ACTUAL MINUTES	0.00	Actual + (STB Factor 0.0729)	0.00
OPN &CLS SUPPLIES &SVCS	# OF OFFICES	1	12.07 minutes per office	12.07
P.O. BOX MAINT	BOXES-RENTED	509	Rented boxes *1.9305 min / 302	3.25
POST OFFICE BOXES	RENTED	509	Not Applicable	
PREMIUM FOWARDING SVC	ACTUAL	0	Actual + (STB Factor 0.0729)	0.00
PS 8125 VERIFICATION	# OF SCANS	0	6.76 minutes per shipment	0.00
ROUTES CDS	DELIVERIES	0	Not Applicable	
ROUTES CITY	DELIVERIES	1818	Not Applicable	
ROUTES RURAL	DELIVERIES	809	Not Applicable	
TELEPHONE	DELIVERIES	3136	2.8968 minutes per 1000 Deliveries	9.08
VALIDATE 1412 'S	POS	2	5.7933 minutes per 1412	13.09
VERIFY DEPOSIT/TRANSMIT	# OF OFFICES	1	33.1650 minutes per Office	33.17
<i>Period 07/18/2009 - 10/16/2009 (76 Data Days)</i>		TOT.BENCHMARK MINUTES P/DAY		179.77
<i>Report date 10/22/2009</i>		TOT.LDC48 BENCHMARK HOURS		227.71
Bold Lettering = District Level Editable Workload Elements				



WOS Earned - Actual Staffing Graph

Total number of rows: 0

Total number of columns: 0

Report Filter:

{{Post Office} = HOLTVILLE PO) And (Month = Jul 2009,Jun 2009,May 2009,Sep 2009,Aug 2009 or Oct 2009) And {{Day of Week} = SATURDAY) And
{{Average earned staffing per active half hour} >= 0.2)



WOS Earned - Actual Staffing Graph

Total number of rows: 19

Total number of columns: 3

Report Filter:

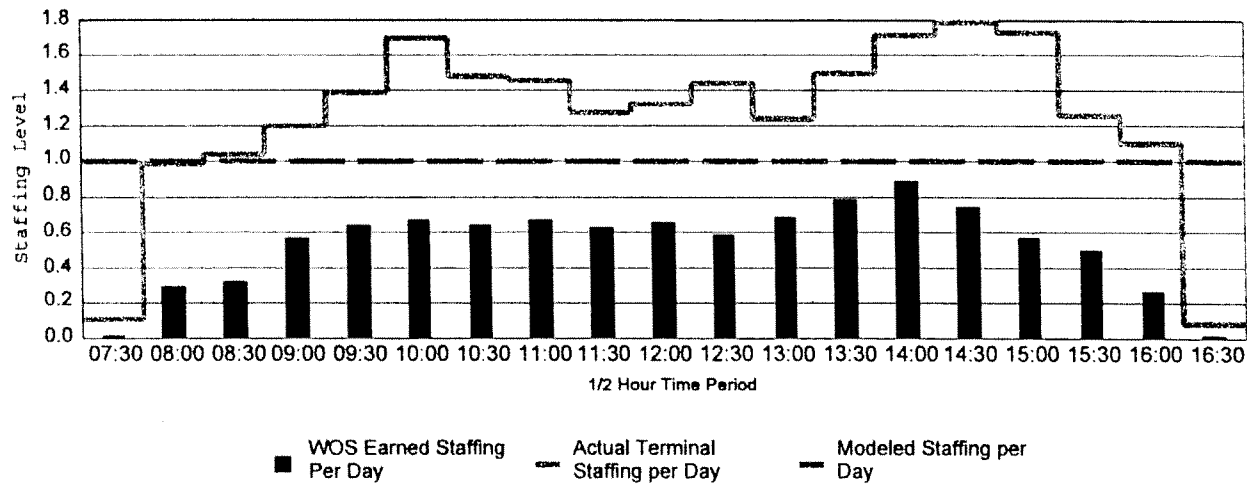
{{Post Office} = HOLTVILLE PO) And (Month = Oct 2009, Sep 2009, Aug 2009, Jul 2009, Jun 2009 or May 2009) And ({Day of Week} = MONDAY, TUESDAY, WEDNESDAY, THURSDAY or FRIDAY) And ({Average earned staffing per active half hour} >= 0.2)



WOS Earned - Actual Staffing Graph

WOS Earned - Actual Staffing Graph

The Actual Terminal Staffing is based on activity at the Front Office Counters and Passport terminals ONLY.



1/2 Hour of Metrics	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day	Modeled Staffing per Day
07:30	0.0	0.1	1
08:00	0.3	1.0	1
08:30	0.3	1.0	1
09:00	0.6	1.2	1
09:30	0.6	1.4	1
10:00	0.7	1.7	1
10:30	0.6	1.5	1



WOS Earned - Actual Staffing Graph

1/2 Hour of Day	Metrics	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day	Modeled Staffing per Day
11:00		0.7	1.5	1
11:30		0.6	1.3	1
12:00		0.7	1.3	1
12:30		0.6	1.4	1
13:00		0.7	1.2	1
13:30		0.8	1.5	1
14:00		0.9	1.7	1
14:30		0.7	1.8	1
15:00		0.6	1.7	1
15:30		0.5	1.3	1
16:00		0.3	1.1	1
16:30		0.0	0.1	1