

TO: *San Diego AC  
CAR JAL*  
DATE: *11/3/09*

- For your information
- Please review & take action
- As Requested

October 19, 2009

Omar Gonzalez  
APWU Western Regional Coordinator  
500 Airport Blvd., Ste. 450  
Burlingame, CA 94010

Reduce issues to writing and submit ASAP! if any.

Comments: *Please review all documents closely and identify issues asap & forward to Regional Coordinator office from*

*Omar Gonzalez, Coordinator CC N/A*

This is to advise you of the intent of the San Diego District to utilize the provisions of Article 12.5.C.5 of the National Agreement to involuntarily reassign up to 51 full-time Level 6 clerks, one PTR clerk and one PTF clerk from fifteen (15) separate offices. The number of clerks to be exceeded from each of the fifteen offices is set forth below.

OFFICE	NUMBER OF IMPACTED FT CLERKS	NUMBER OF IMPACTED PTF CLERKS	NUMBER OF IMPACTED PTR'S	TOTALS
Apple Valley	1		1	2
Blythe	1			1
Bonsall	1			1
Carlsbad	3			3
El Centro	4			4
Escondido	8			8
Hesperia	8	1		9
Holtville	1			1
LaJolla	9			9
Lakeside	1			1
Oceanside	5			5
Poway	3			3
Ramona	3			3
Solana Beach	2			2
Valley Center	1			1
TOTALS	51	1	1	53

The impacts are based on the ongoing loss of workload as reflected in the earned work hours and staffing and scheduling reviews. The impacted employees will be advised of their involuntary reassignments by separate letter.

The final placement date would normally occur no earlier than April 25, 2010. However, due to the ongoing loss of workload, the financials and the need to maintain service, it may be necessary to begin the placement process earlier than that date. It may also be necessary to utilize the provisions of Article 7.2.B of the National Agreement to temporarily detail some or all of the impacted clerks during the notice period in order to afford them a work opportunity.

By copy of this notice, the Pacific Area will withhold up to 51 full-time residual assignments, one PTR residual assignment and one PTF opportunity in the clerk, carrier, mail handler and custodial crafts in offices and plants within a 200 mile radius.

Attached you will find copies of the automated impact statements and the operational data supporting the need to excess along with the list of impacted employees in each of the identified offices.

If you wish to meet on this matter, please contact Carol Hunt at (858) 674-3180 on or before close of business on October 28, 2009 to make any necessary arrangements.



Mike Thomas  
Manager, Labor Relations

Attachments

cc: Area Manager, Operations Support  
Area Manager, Human Resources  
Area Manager, Finance



## American Postal Workers Union, AFL-CIO

**Omar M. Gonzalez**  
**Western Regional Coordinator**

500 Airport Blvd. Suite 450  
Burlingame, CA 94010  
(650) 685-7402  
(650) 685-7429 Fax

[ogonzalez@apwu.org](mailto:ogonzalez@apwu.org)

November 9, 2009

Mr. Mike W. Thomas  
Manager, Labor Relations  
Pacific Area USPS  
11255 Rancho Carmel Drive, Rm 227  
San Diego, CA 92197

**National Executive Board**

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Robert C "Bob" Pritchard  
Director, M.V.S. Craft

Sharyn M. Stone  
Central Region Coordinator

Michael Gallagher  
Eastern Region Coordinator

John H. Dirziuz  
Northeast Region Coordinator

William "Bill" Sullivan  
Southern Region Coordinator

Omar M. Gonzalez  
Western Region Coordinator

RE: San Diego District/ San Diego Bid Cluster

Reference is made to two Express Mail packages received today from Area CC Shumate regarding San Diego District and Bid Installation. I expressed to you the Region's concern via email.

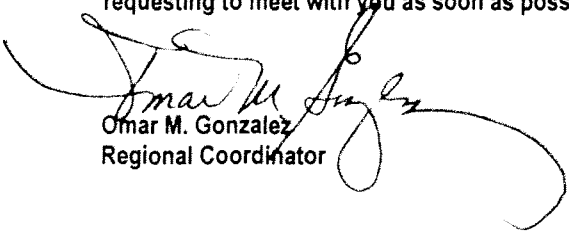
Your attention is directed to a regional pre-arbitration settlement signed October 14, 2009 wherein that is no blanket declaration notice of six months is not possible. It was agreed that in the event six (6) months notice is not possible the Employer shall state in each situation the specific reason(s) why it is not possible to give six months notice.

In her October 19, 2009 notice ( that pre-dates the Work Hour Impact Reports ) Area CC Shumates states that final placement would normally occur no earlier than April 25, 2010. Shumate states, however, due to on going loss of workload, financials and need to maintain service placement process may begin earlier than that date.

The Regional Union requests documentation, reports, studies, surveys that support the loss of work load in each of those offices. The Region further requests service needs documentation within the 200 mile radius that may require earlier involuntary reassignment. In addition the Region requests documentation that validates the claim that "financials will result in earlier reassignments.

The Region also requests identification of where work opportunity issues are taking place in the event utilization of Article 7.2.B is necessary. The Region's position is that Article 12 of the CBA/JCIM requires advance notice to employees who may be detailed.

Also, as I informed in the email the package for the San Diego Bid Installation does not have a notice of intent, notice of withholding or any type of letter. This violates the CBA and the pre-arb settlement. I am requesting to meet with you as soon as possible to address this issue.

  
Omar M. Gonzalez  
Regional Coordinator

## Omar Gonzalez

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**From:** Omar Gonzalez  
**Sent:** Monday, November 09, 2009 3:03 PM  
**To:** 'Thomas, Mike W - San Diego, CA'  
**Subject:** RE: Packages/Info/Notice & Appeal

Mike:

I understand the sinister implication but this is one of those "packages" I contend was not received. Some Impact Statement's were, according to Linda, "pulled" on 10-23-09, some were pulled 10-26-09. The letter is dated 10-19-09 with a deadline to contact your secretary by 10-28-09. They are received by this Office on 11-09-09. It may not be sinister but it is suspiciously wrong. So normally the impact date is in May 2009. Correct?

Omar

**From:** Thomas, Mike W - San Diego, CA [mailto:mike.w.thomas@usps.gov]  
**Sent:** Monday, November 09, 2009 2:16 PM  
**To:** Omar Gonzalez  
**Subject:** FW: Packages/Info/Notice & Appeal  
**Importance:** High

Omar,

See Linda's explanation for date variances. Nothing sinister going on.

Mike

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**From:** Shumate, Linda G - City of Industry, CA  
**Sent:** Monday, November 09, 2009 2:00 PM  
**To:** Thomas, Mike W - San Diego, CA  
**Subject:** FW: Packages/Info/Notice & Appeal  
**Importance:** High

Mike I get the letter signed and then pull the impact statements which are a part of the attachments. The system assigns a current prepared date each time I pull an impact statement.

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**From:** Omar Gonzalez [mailto:ogonzalez@apwu.org]  
**Sent:** Monday, November 09, 2009 12:46 PM  
**To:** Thomas, Mike W - San Diego, CA  
**Cc:** Shumate, Linda G - City of Industry, CA  
**Subject:** Packages/Info/Notice & Appeal

Mike I received an **Express Mail EH846392680US** from Ms Shumate today containing San Diego bid cluster F4 package. An unsigned note stated that the cover letter will be sent electronically Monday morning. **No such cover letter has been received as of this time.** The Workhour Impact Report reveals the report was prepared on 11/05/09. This is inadequate notice!

Also received was Express Mail EH846392676US from Ms Shumate containing an October 19, 2009 letter of intent on San Diego District 15 separate AOs for a total of 53 clerks. The Work Hour Impact Report shows it was prepared 10/23/09. How can a letter be dated before a report is prepared? The other Work Hour Impact Reports show a prepared date of 10/26/09 yet the cover letter is dated 10/19/09.



# American Postal Workers Union, AFL-CIO

**Omar M. Gonzalez**  
**Western Regional Coordinator**

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November 4, 2009

**National Executive Board**

William Burrus,  
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Omar M. Gonzalez  
Western Region Coordinator

Mr. Mike W. Thomas  
Manager, Labor Relations  
Pacific Area USPS  
11255 Rancho Carmel Drive, Rm 227  
San Diego, CA 92197

Re: San Diego Article 12 Issues

Reference is made to a Notice of intent the San Diego District to utilize Article 12.5.C.5 to involuntarily reassign 51 full time level 6 clerks, 1 PTR and 1 PTF dated October 19, 2009 but received on November 2, 2009.

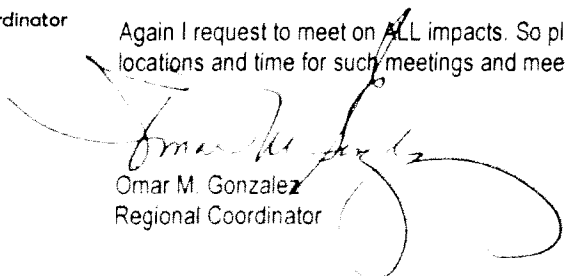
A preliminary review of the "package" reveals that the ORPES Complement vs Caps/Plans documents for the Apple Valley Post Office, and Solana Beach Post Office is not included.

Also, the package did not contain an Impact Statement for Escondido. The Region is requesting the Impact Statement and the afore mention missing information.

The last paragraph of your letter states if I wish to meet on this matter to contact Carol Hunt before the close of business October 28, 2009. This serves as a protest of this dictum on the following principals:

- An Area/Regional Meeting is required no less than 90 days ( six months if possible) in advance of any anticipated reassignments per the JCIM/CBA. It is not a matter of "wishing to meet."
- I request to meet on all such impacts no less than 90 days in advance of any anticipated reassignments whether they be "details" or "excessing involuntary reassignments."
- In this instant matter the letter is dated October 21, 2009 with a no later date for contact of October 28, 2009. Assuming you mail that letter and deposit it into the mail stream that day and USPS meets delivery standards the letter would arrive some time on or about October 24, 2009 which in this case is a Saturday. It would be delivered on the business day of October 26, 2009 and processed. That is a ridiculous time frame in which to expect a "wish" for a meeting. **However, this letter was received November 2, 2009** thirteen days after it is dated.

Again I request to meet on ALL impacts. So please have your secretary Ms Hunt contact me to schedule the dates, locations and time for such meetings and meetings in the future.



Omar M. Gonzalez  
Regional Coordinator

The Area/Regional Meeting was scheduled Oct. 29, 2009. Not all managers were present and the faxing of Impact Packages was impeded. The meeting was therefore rescheduled to Nov. 5, 2009 face to face. The meeting was held telephonically when the Region informed not all packages had been received. The meeting was held at 10 am. Here is the RECAP:

**IMPACT- Delmar, Fallbrook Rancho Santa Fe, Santee, Redlands, Rialto, Palm Desert and Vista ( San Diego District).** Notice was received 9-17-09. Region advised the package did not contain backup documentation ( SSRs etc) for the other offices but only Del Mar. Area CC to mail the complete package to Region. Area advised Mgt met with Local Union on 10/9/09. Employee notice to be issued on or about 11-9-09. Attrition will be applied once the Area CC reviews and tabulates incentive retirement numbers and applies to the packages. This is to be performed over the weekend so that at the next scheduled Area/Region Meeting ( Nov.12) a full update number is finalized. Radius is currently at 200 miles. If there is a need to expand the Region will be consulted since San Diego District does not border on anything there are at this time a limited number of residual vacancies available. An updated residual listing is due on 11-06-09 . Area CC to provide Region with identification of limited duty and preference eligible employees impacted.

**IMPACT- Los Angeles Bid Installation (LA District)** District Management in process of closing out L.A. excessing. Area validating retirement incentives and application to returning senior excessed former clerks. Area to inform Region early next week.

**IMPACT- Fresno/Stockton/Lodi ( Sac District)** Notice recd 9-21-09. 25 clerks impacted. This impact may close out because of proximity limited for placement opportunities. Area CC to advise Region at 11-12 meeting. Stockton impacts revised to 27 FT clks. Info will be provided next week as to preference eligibles/limited duty and attrition. On **Lodi**, Area CC to secure machine relo. docs.

**IMPACT- Redding ( Sac District)** Notice recd 9-10-09. Impact to 7 FT clerks. Incentive Retirement Attrition to be determined over the weekend. Radius 200 miles. Limited Duty and Preference eligibles with group unknown will be reported at 11-12 meeting. Area contends local management has not met with the Local Union. Notice to employees has not been issued.

**IMPACT- Sac Stations/AOs (Sac Dist)** Notice recd 9-24-09. 26 clerks impacted. Special incentive retirement Attrition to be determined and applied over week end. Radius 200 miles. Residual vacancies to be sent in and are due 11-06. Limited Duty and Preference eligibles to be determined and reported on 11-12. Colfax to be closed out. Sacramento may close out and Jamestown may close out but no determination as of yet until next week. Notice to employees has not been issued.

**IMPACT- Sac Bid Installation (Sac Dist)** Notice recd 9-10-09. 150 clerks impacted. Impact date is 3-15-10 not 3-27-10 but it may be as late as April. Local Mgt met with Local Union 10-11-09. No letters to employees have been issued as of yet. Attrition to be applied upon review of incentive retirements will inform at meeting of 11-12. Radius is 200 miles. Information on Limited Duty and Preference eligibles to be provided to Region next week. Employees may not have reassignment opportunities until residuals are captured. Some employees may have to be detailed.

**IMPACT - Long Beach AMP ( SNA Dist)** Notice recd 8-21. Exact number not available will advise on 11-12. Attrition to be applied after a review of the numbers over the weekend. The Facility is not closing it is more of a centralization. Radius is 200 miles. Some discussion on placement has taken place with L.A. Local but there are two processes away at the LAX ISC from completing their bid process. They have been authorized additional complement. There are insufficient residuals at the moment but no movement will take place until after Christmas. There is no opportunity for placement in the mailhandler craft in Long Beach. Pref eligibles and LD to be reported next week. Letter were issued to employees and management met with the Local Union.

**IMPACT - San Francisco ( SF Dist) multiple events including AMC/ISC; Bid Installation; Function 4. PTRs.** Notices recd 8-31, 9-24, 9-10. Area CC informs that the District has not yet closed out previous impacts. The PTRs may be retained however, and the Region will be advised next week. Timeline dates may vary as there are multiple events. The Area will update the Region on these impacts next week on 11-12. Area does not believe local mgt has met with local union. Attrition will be applied after weekend review of incentive retirements. Preference eligibles/Limited Duty to be identified and reported next week. Letters may have been issued but not sure. Data Collection impacts are being dropped. Details may be occurring .

**IMPACT-Bay Valley Associate Office (BV District).** The local parties are working on changing PT assignments to FT assignment to accommodate some impacts. No specifics available.

**Area advised additional impact packages were being mailed out Friday for discussion 11-12. Region informed that it not enough time to receive, review and prepare for meeting. San Diego AO and Bid Installation , Oakland Installation & BV AOs to be sent to Region for discussion on 11-12.**

## WorkHour Impact Report

<b>Impacted Bid Cluster</b>	RAMONA POST OFFICE
<b>Installation Address</b>	
<b>Area Name</b>	PACIFIC
<b>Impact Type</b>	Reduction Other Than by Attrition
<b>Date of Impact</b>	04/09/2010
<b>Period (Dates) of Review Performed</b>	09/27/2008 thru 09/25/2009
<b>Report Prepared By</b>	Linda Shumate
<b>Report Prepared Date</b>	10/23/2009
<b>Reviewed By</b>	Dallas Keck
<b>Phone</b>	(858) 674-0301

# WorkHour Impact Report

Craft = CLERK

	A	B	C	D	E	F	G
	Current Average Weekly Hrs	Planned Weekly Hrs	Weekly Hrs Savings	Monthly Savings	Annual Work Hours Savings	Annual FTE Savings	Current FTE Yearly Hr Rate
Total	321	209	-112	-448	-5824	-3	1820

## OverTime Impact

	Current OT Average Weekly Hrs	Current OT Rate	Planned OT per Week from changes	Additional Planned OT per Week	Percent Planned OT per Week	Planned OT Hours per Week	Planned OT Rate
Total	9	2.8%	-4.4	0		5	2.2%

# WorkHour Impact Report

## Casuals

a. Current Number of CLERK Casuals on Rolls	1
b. Current Total Non-OverTime CLERK Casuals Hours per Month	120
c. Planned Reduction in Total Non-OverTime CLERK Casuals Hours per Month	-24
d. Number of CLERK Casuals that will have Reduced Hours	1
e. Number of CLERK Casuals that will be Terminated	0
f. Number of CLERK Casuals Remaining After Impact	1
g. Provide Narrative Justifying need for Remaining CLERK Casuals	

There is one casual clerk in this office at this time. The hours of the casuals clerk were reduced. The casual will be used to cover temporary unavailability.

## Part Time Flexible (PTFs)

a. Current Number of CLERK PTFs on Rolls	1
b. Current Total Non-OverTime CLERK PTFs Hours per Month	44
c. Planned Reduction in Total Non-OverTime CLERK PTFs Hours per Month	-4
d. Number of CLERK PTFs that will have Reduced Hours	1
e. Will there be any CLERK PTFs Excessed from Craft or Installation	NO
If Yes how Many CLERK PTFs	0
f. Provide Narrative Explaining need for Excessing	
PTF hours were reduced	

## Transitional Employees (TEs)

a. Current Number of CLERK TEs on Rolls	0
b. Current Total Non-OverTime CLERK TE Hours per Month	0
c. Planned Reduction in Total Non-OverTime CLERK TE Hours per Month	0
d. Number of CLERK TEs that will have Reduced Hours	0
e. Number of CLERK TEs that will be Terminated	0
f. Number of CLERK TEs Remaining After Impact	0
g. Provide Narrative Justifying need for Remaining CLERK TEs	

TE's are not authorized in the clerk craft in field offices.

# WorkHour Impact Report

## Part Time Regular (PTRs)

- |   |    |
|---|----|
| a. Current Number of CLERK PTRs on Rolls                            | 0  |
| b. Planned Number of CLERK PTR Positions after Impact               | 0  |
| c. Estimated Number of CLERK PTR Attrition                          | 0  |
| d. Will there be any CLERK PTRs Excessed from Craft or Installation | NO |
| CLERK PTRs  | 0  |
| e. Provide Narrative Explaining need for Excessing                  |    |
| There are no PTR's  |    |

## Full Time Regular (FTRs)

- |  |     |
|--|-----|
| a. Current Number of CLERK FTRs on Rolls   | 8   |
| b. Planned Number of CLERK FTR Positions After Impact  | 5   |
| c. Estimated Number of CLERK FTR Attrition   | 0   |
| d. Will there be any CLERK FTRs Excessed from Craft or Installation  | YES |
| If Yes how Many CLERK FTRs   | 3   |
| e. Provide Narrative Explaining need for Excessing   |     |
| The ongoing loss of work load will result in a need to excess up to three (3) FT clerks from the craft and/or installation |     |

# WorkHour Impact Report-CLERK

## Preliminary Summary

a. Total Planned Non-OT Reduction per Month for Regulars and PTRs	-420
b. Planned Reduction in Total OT Hours per Month	-18
c. Planned Reduction in Casual Non-OT Hours per Month	-24
d. Planned Reduction in PTF Non-OT Hours per Month	-4
e. Planned Reduction in TE Non-OT Hours per Month	0
e. Total Planned Non-OT Hours per Month	836
f. Total FTE Savings	-3

## ORPES Complement vs Caps/Plans

### Lead/Office: RAMONA PO (056306)

FROM	Pay Pd 21	FY 2008	FROM	TO				Actl vs	FY 2008	FY 2008	FY 2008	FY 2008
TO	Pay Pd 20	FY 2008	Pay Pd 21	Pay Pd 20	CHANGE	CAP	Actl vs	FY 2008	EOQ 1	EOQ 2	EOQ 3	EOQ 4
			FY 2008	FY 2008	IN Mths		CAP	EOQ 1	PLAN	PLAN	PLAN	PLAN
			ACTUAL	ACTUAL				PLAN				
<b>Function 2 - DEL MGMT</b>												
2920 - Non-Bargaining			2	1	-1			1	1			
2940 - Consolidated			2	1	-1			1	1			
<b>Function 2A - RURAL</b>												
1070 - Rural Carriers-Barg			3	3				3	3			
1080 - Rural Carriers-Non Barg			3	3				3	3			
2940 - Consolidated			6	6				6	6			
<b>Function 2B - CITY DEL</b>												
1300 - Carriers-Full Time			19	19				19	19			
1310 - Carriers-Part Time			3	3				3	3			
1315 - City Carrier Transitional- All			0	1	1			1	1			
1317 - City Carrier Transitional- Non-MOU			0	1	1			1	1			
1320 - Carriers-Casual			0	0								
2940 - Consolidated			22	23	1			23	23			
<b>Function 3B - MAINT</b>												
1800 - Maintenance-Full Time			2	2				2	2			
2940 - Consolidated			2	2				2	2			
<b>Function 4 - CUST SERV</b>												
1100 - Clerks-Full Time			8	8				8	8			
1110 - Clerks-Part Time			1	1				1	1			
1120 - Clerks-Casual			1	2	1			2	2			
2920 - Non-Bargaining			0	0								
2940 - Consolidated			10	11	1			11	11			
<b>Function 67 - LDC67</b>												
1300 - Carriers-Full Time			0	0								
2940 - Consolidated			0	0								
<b>Function 8 - ADMIN</b>												
2920 - Non-Bargaining			1	1				1	1			
2940 - Consolidated			1	1				1	1			
<b>Function 99 - UNASSIGNED</b>												
1120 - Clerks-Casual			0	0								
2940 - Consolidated			0	0								
<b>Grand Total</b>			43	44	1			44	44			

# ORPES Complement vs Caps/Plans

## Lead/Office: RAMONA PO (056306)

FROM TO	Pay Pd 21 Pay Pd 20	FY 2009 FY 2009	FROM Pay Pd 21 FY 2009 ACTUAL	TO Pay Pd 20 FY 2009 ACTUAL	CHANGE IN Mths	CAP	Actl vs CAP	Actl vs FY 2009 EOQ 1 PLAN	FY 2009 EOQ 1 PLAN	FY 2009 EOQ 2 PLAN	FY 2009 EOQ 3 PLAN	FY 2009 EOQ 4 PLAN
<b>Function 2 - DEL MGMT</b>												
2920 - Non-Bargaining			1	1				1	1			
2940 - Consolidated			1	1				1	1			
<b>Function 2A - RURAL</b>												
1070 - Rural Carriers-Barg			3	3				3	3			
1080 - Rural Carriers-Non Barg			3	2	-1			2	2			
2940 - Consolidated			6	5	-1			5	5			
<b>Function 2B - CITY DEL</b>												
1300 - Carriers-Full Time			19	18	-1			18	18			
1310 - Carriers-Part Time			3	3				3	3			
1315 - City Carrier Transitional- All			1	0	-1							
1317 - City Carrier Transitional- Non-MOU			1	0	-1							
1320 - Carriers-Casual			0	0								
2940 - Consolidated			23	21	-2			21	21			
<b>Function 3B - MAINT</b>												
1800 - Maintenance-Full Time			2	2				2	2			
2940 - Consolidated			2	2				2	2			
<b>Function 4 - CUST SERV</b>												
1100 - Clerks-Full Time			8	8				8	8			
1110 - Clerks-Part Time			1	1				1	1			
1120 - Clerks-Casual			1	1				1	1			
2920 - Non-Bargaining			0	0								
2940 - Consolidated			10	10				10	10			
<b>Function 67 - LDC67</b>												
1300 - Carriers-Full Time			0	0								
2940 - Consolidated			0	0								
<b>Function 8 - ADMIN</b>												
2920 - Non-Bargaining			1	0	-1							
2940 - Consolidated			1	0	-1							
<b>Function 99 - UNASSIGNED</b>												
1120 - Clerks-Casual			0	0								
2940 - Consolidated			0	0								
<b>Grand Total</b>			43	39	-4			39	39			

## ORPES Complement vs Caps/Plans

### Lead/Office: RAMONA PO (056306)

FROM TO	Pay Pd 21 Pay Pd 21	FY 2010 FY 2010	FROM Pay Pd 21 FY 2010 ACTUAL	TO Pay Pd 21 FY 2010 ACTUAL	CHANGE IN Mths	CAP	Actl vs CAP	Actl vs FY 2010 EOQ 1 PLAN	FY 2010 EOQ 1 PLAN	FY 2010 EOQ 2 PLAN	FY 2010 EOQ 3 PLAN	FY 2010 EOQ 4 PLAN
<b>Function 2 - DEL MGMT</b>												
2920 - Non-Bargaining			1	1				1	1			
<b>2940 - Consolidated</b>			<b>1</b>	<b>1</b>				<b>1</b>	<b>1</b>			
<b>Function 2A - RURAL</b>												
1070 - Rural Carriers-Barg			3	3				3	3			
1080 - Rural Carriers-Non Barg			3	3				3	3			
<b>2940 - Consolidated</b>			<b>6</b>	<b>6</b>				<b>6</b>	<b>6</b>			
<b>Function 2B - CITY DEL</b>												
1300 - Carriers-Full Time			18	18				18	18			
1310 - Carriers-Part Time			3	3				3	3			
1315 - City Carrier Transitional- All			0	0								
1317 - City Carrier Transitional- Non-MOU			0	0								
1320 - Carriers-Casual			0	0								
<b>2940 - Consolidated</b>			<b>21</b>	<b>21</b>				<b>21</b>	<b>21</b>			
<b>Function 3B - MAINT</b>												
1800 - Maintenance-Full Time			2	2				2	2			
<b>2940 - Consolidated</b>			<b>2</b>	<b>2</b>				<b>2</b>	<b>2</b>			
<b>Function 4 - CUST SERV</b>												
1100 - Clerks-Full Time			8	8				8	8			
1110 - Clerks-Part Time			1	1				1	1			
1120 - Clerks-Casual			1	1				1	1			
2920 - Non-Bargaining			0	0								
<b>2940 - Consolidated</b>			<b>10</b>	<b>10</b>				<b>10</b>	<b>10</b>			
<b>Function 67 - LDC67</b>												
1300 - Carriers-Full Time			0	0								
<b>2940 - Consolidated</b>			<b>0</b>	<b>0</b>								
<b>Function 8 - ADMIN</b>												
2920 - Non-Bargaining			0	0								
<b>2940 - Consolidated</b>			<b>0</b>	<b>0</b>								
<b>Function 99 - UNASSIGNED</b>												
1120 - Clerks-Casual			0	0								
<b>2940 - Consolidated</b>			<b>0</b>	<b>0</b>								
<b>Grand Total</b>			<b>40</b>	<b>40</b>	<b>0</b>			<b>40</b>	<b>40</b>			

Weekly Flash Report: Week 02 2010  
Finance RAMONA PO - 056306  
SOM 4 by Finance

L/C Description	Act Ddays 6 Sply Ddays 6				Act Ddays 8 Sply Ddays 9				Act Ddays 8 Sply Ddays 9				
	Act/Plan	10-03-2009 - 10-09-2009	Act/Plan	10-01-2009 - 10-09-2009	Act/Plan	10-01-2009 - 10-09-2009	Act/Plan	10-01-2009 - 10-09-2009	Act/Plan	10-01-2009 - 10-09-2009	Act/Plan	10-01-2009 - 10-09-2009	
	SPLY	10-04-2008 - 10-10-2008	SPLY	10-01-2008 - 10-10-2008	SPLY	10-01-2008 - 10-10-2008	SPLY	10-01-2008 - 10-10-2008	SPLY	10-01-2008 - 10-10-2008	SPLY	10-01-2008 - 10-10-2008	
	***** Current Week *****		***** Month to Date *****		***** Year to Date *****		***** Year to Date *****		***** Year to Date *****		***** Year to Date *****		***** Year to Date *****
	Actual	Plan	%Plan	%SPLY	Actual MTD	Plan MTD	%P MTD	%S MTD	Actual YTD	Plan YTD	%P YTD	%S YTD	
25 RURAL CARRIERS	135	133	1.5	-6.9	186	177	5.1	-12.7	204	177	15.3	-4.2	
RSH RURAL STANDARD HOURS	135	0	0.0	-4.9	180	0	0.0	-15.5	180	0	0.0	-15.5	
RSTD RURAL % TO STANDARD	0.0000	0.0000	0.0	-100.0	3.3333	0.0000	0.0	0.0	13.3333	0.0000	0.0	0.0	
OT25 RURAL OT	0	4	-100.0	0.0	0	5	-100.0	0.0	0	5	-100.0	0.0	
O25R RURAL OT RATIO	0.00	3.01	-100.0	0.0	0.00	2.82	-100.0	0.0	0.00	2.82	-100.0	0.0	
SL25 RURAL SL	0	6	-100.0	-100.0	0	8	-100.0	-100.0	0	8	-100.0	-100.0	
S25R RURAL SL RATIO	0.00	4.51	-100.0	-100.0	0.00	4.52	-100.0	-100.0	0.00	4.52	-100.0	-100.0	
A25R FN2A AL RATIO	0.00	0.00	0.0	0.0	0.00	0.00	0.0	-100.0	0.00	0.00	0.0	-100.0	
3RRB RURAL BOXES	1,384	1,396	-0.9	0.2	1,384	1,396	-0.8	0.2	1,384	1,396	-0.8	0.2	
CRRB CUM RURAL BOXES	8,304	8,376	-0.9	0.2	11,072	11,166	-0.8	-10.9	11,072	11,166	-0.8	-10.9	
ICRB CONTRACT DELIVERIES	401	0	0.0	3.6	401	0	0.0	3.6	401	0	0.0	3.6	
20 D/S SUPERVISOR	98	49	100.0	92.2	119	65	83.1	43.4	119	65	83.1	43.4	
21 OFFICE	218	211	3.3	3.3	292	281	3.9	-4.9	292	281	3.9	-4.9	
22 STREET	532	548	-2.9	-7.2	719	731	-1.6	-16.3	719	731	-1.6	-16.3	
23 OTHER	3	5	-40.0	-62.5	9	6	50.0	-43.8	9	6	50.0	-43.8	
26 CC CUS SUPPORT	0	2	-100.0	-100.0	0	2	-100.0	-100.0	0	2	-100.0	-100.0	
27 COLLECTIONS	4	5	-20.0	-33.3	5	6	-16.7	-44.4	5	6	-16.7	-44.4	
FN2C CITY CARRIER HRS	757	769	-1.6	-5.1	1,025	1,024	0.1	-13.9	1,025	1,024	0.1	-13.9	
22 OPNS D/S TNG HRS	0	2	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0	
FN2B CITY DELIVERY	855	822	4.0	0.5	1,144	1,093	4.7	-10.3	1,144	1,093	4.7	-10.3	
MCD FN2C % TO STANDARD	121.10	93.24	29.9	34.3	124.12	93.13	33.3	45.9	124.12	93.13	33.3	45.9	
22C CITY CARRIER OT	111	0	0.0	65.7	143	0	0.0	31.2	143	0	0.0	31.2	
22CR CITY CARR OT RATIO	14.66	0.00	0.0	74.6	13.95	0.00	0.0	52.4	13.95	0.00	0.0	52.4	
22B FN2B OT	121	70	72.9	55.1	156	93	67.7	30.0	156	93	67.7	30.0	
22BR FN2B OT RATIO	14.15	8.52	66.2	54.4	13.64	8.51	60.3	45.0	13.64	8.51	60.3	45.0	
202C CITY CARRIER PO	14	0	0.0	1300.0	19	0	0.0	375.0	19	0	0.0	375.0	
22C CITY CARRIER SL	90	0	0.0	-6.2	109	0	0.0	-28.8	109	0	0.0	-28.8	
22CR CITY CARR SL RATIO	11.89	0.00	0.0	-1.2	10.63	0.00	0.0	-17.2	10.63	0.00	0.0	-17.2	
22B CITY DELIVERY SL	90	35	157.1	-6.2	109	46	137.0	-28.8	109	46	137.0	-28.8	
22BR CITY DEL SL RATIO	10.53	4.26	147.2	-6.7	9.53	4.21	126.4	-20.5	9.53	4.21	126.4	-20.5	
22BR FN2B AL RATIO	11.23	0.00	0.0	67.6	10.49	0.00	0.0	83.4	10.49	0.00	0.0	83.4	
DPD POSS DEL	10,715	10,701	0.1	0.2	10,714	10,701	0.1	0.2	10,714	10,701	0.1	0.2	
UPD CUM DELIVERIES	64,290	64,206	0.1	0.2	85,716	85,608	0.1	-10.9	85,716	85,608	0.1	-10.9	
TRT CITY STREET ROUTES	15	16	-6.2	-11.8	15	16	-6.2	-11.8	15	16	-6.2	-11.8	
DPR CITY DEL PER ROUTE	714.3	668.8	6.8	13.5	714.3	668.8	6.8	13.5	714.3	668.8	6.8	13.5	
DV TOT CDV PIECE	298,586	292,668	2.0	-14.1	400,186	390,222	2.6	-26.3	400,186	390,222	2.6	-26.3	
SFL CASED FLATS	48,278	68,650	-29.7	-31.2	62,262	91,533	-32.0	-42.4	62,262	91,533	-32.0	-42.4	
SLT CASED LETTERS	9,402	5,259	78.8	69.9	12,652	7,012	80.4	11.7	12,652	7,012	80.4	11.7	
SVL TOT CASED VOL	57,680	73,909	-22.0	-23.8	74,914	98,545	-24.0	-37.2	74,914	98,545	-24.0	-37.2	
PS CITY CARR DPS	189,130	172,529	9.6	-14.3	253,332	230,037	10.1	-23.3	253,332	230,037	10.1	-23.3	
EQ SEQUENCED VOLUME	51,776	46,230	12.0	0.5	71,940	61,640	16.7	-23.0	71,940	61,640	16.7	-23.0	
KCC CITY CARRIER PKGS	1,338	2,018	-33.7	-30.6	2,014	2,691	-25.2	-32.8	2,014	2,691	-25.2	-32.8	
EI OFFICE EFF INDICATOR	294.91	304.29	-3.1	-3.0	293.55	304.65	-3.6	-6.4	293.55	304.65	-3.6	-6.4	
EI STREET EFF IND	120.85	117.16	3.1	7.9	119.22	117.11	1.8	6.4	119.22	117.11	1.8	6.4	
EI DELIVERIES PER HOUR	84.93	83.06	2.2	5.9	83.63	83.28	0.4	3.6	83.63	83.28	0.4	3.6	
PSD DPS % - DPS OFFICES	95.26	97.04	-1.8	-2.3	95.24	97.04	-1.9	-1.5	95.24	97.04	-1.9	-1.5	
PSP DPS % - ALL OFFICES	95.26	97.04	-1.8	-2.3	95.24	97.04	-1.9	-1.5	95.24	97.04	-1.9	-1.5	
8 BUILDING SERV-CUSTOD	62	79	-21.5	-1.6	94	105	-10.5	-11.3	94	105	-10.5	-11.3	
N3B TOTAL PLNT & EQUIP	62	79	-21.5	-1.6	94	105	-10.5	-11.3	94	105	-10.5	-11.3	
I3B OPS PLANT & EQUIP OT	0	2	-100.0	0.0	0	3	-100.0	0.0	0	3	-100.0	0.0	
3BR PLNT&EQUIP OT RATIO	0.00	2.53	-100.0	0.0	0.00	2.86	-100.0	0.0	0.00	2.86	-100.0	0.0	
L3B PLNT & EQUIP SL	16	3	433.3	100.0	16	3	433.3	100.0	16	3	433.3	100.0	

L/C Description	-----Act Ddays 6 Sply Ddays 6-----				-----Act Ddays 8 Sply Ddays 9-----				----- Act Ddays 8 Sply Ddays 9-----				
	Act/Plan 10-03-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009		
	SPLY 10-04-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008		
	***** Current Week *****			***** Month to Date *****			***** Year to Date *****						
	Actual	Plan	%Plan	%SPLY	Actual MTD	Plan MTD	%P MTD	%S MTD	Actual YTD	Plan YTD	%P YTD	%S YTD	
S3BR PLNTE&EQUIP SL RATIO	25.81	3.80	579.6	103.2	17.02	2.86	495.7	125.5	17.02	2.86	495.7	125.5	
42 BUSINESS RETURN SERV	0	9	-100.0	0.0	0	11	-100.0	0.0	0	11	-100.0	0.0	
43 UNIT DIST MANUAL	95	64	48.4	26.7	116	85	36.5	0.9	116	85	36.5	0.9	
44 PO BOX DIST	65	41	58.5	32.7	81	56	44.6	11.0	81	56	44.6	11.0	
45 WINDOW SERVICE	116	117	-0.9	-4.9	157	155	1.3	-16.0	157	155	1.3	-16.0	
48 ADMIN MISC	71	85	-16.5	-21.1	96	113	-15.0	-24.4	96	113	-15.0	-24.4	
FN4C C/S CLERK/MH HRS	347	316	9.8	3.3	450	420	7.1	-10.4	450	420	7.1	-10.4	
FN4 TOTAL C/S HRS	347	316	9.8	3.3	450	420	7.1	-10.4	450	420	7.1	-10.4	
OT4 OPS RETAIL OT	2	10	-80.0	0.0	2	13	-84.6	0.0	2	13	-84.6	0.0	
OT4R FN4 OT RATIO	0.58	3.16	-81.8	-3.2	0.44	3.10	-85.6	11.6	0.44	3.10	-85.6	11.6	
PO4 OPS RETAIL POT	0	1	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0	
SL4 RETAIL SL	4	12	-66.7	-50.0	4	16	-75.0	-50.0	4	16	-75.0	-50.0	
SL4R FN4 SL RATIO	1.15	3.80	-69.6	-51.6	0.89	3.81	-76.7	-44.2	0.89	3.81	-76.7	-44.2	
AL4R FN4 AL RATIO	5.76	0.00	0.0	384.1	9.78	0.00	0.0	718.1	9.78	0.00	0.0	718.1	
TREV TOTAL REVENUE	31,867	0	0.0	-2.3	47,627	0	0.0	-13.7	47,627	0	0.0	-13.7	
UDFL UNIT DIST FLAT VOL	14,538	11,343	28.2	17.1	17,557	15,125	16.1	-6.1	17,557	15,125	16.1	-6.1	
UDLT UNIT DIST LTRS VOL	7,680	14,382	-46.6	-34.3	10,082	19,177	-47.4	-37.4	10,082	19,177	-47.4	-37.4	
UDTT UDLT+UDFL	22,218	25,725	-13.6	-7.9	27,639	34,302	-19.4	-20.6	27,639	34,302	-19.4	-20.6	
PAK PACKAGES	4,135	5,826	-29.0	-32.9	5,516	7,674	-28.1	-40.8	5,516	7,674	-28.1	-40.8	
DVP1 DIST PROD - PCS/43	233.87	401.95	-41.8	-27.3	238.27	403.55	-41.0	-21.3	238.27	403.55	-41.0	-21.3	
L43A UNIT DIST HRS ALLIED	66	64	3.1	100.0	77	85	-9.4	75.0	77	85	-9.4	75.0	
L43F UNIT DIST HRS FLATS	14	0	0.0	75.0	18	0	0.0	38.5	18	0	0.0	38.5	
L43L UNIT DIST HRS LETTER	5	0	0.0	-58.3	7	0	0.0	-56.2	7	0	0.0	-56.2	
L43P UNIT DIST HRS PARCEL	10	0	0.0	-54.5	14	0	0.0	-66.7	14	0	0.0	-66.7	
L43T L43L+L43F+L43P	29	0	0.0	-31.0	39	0	0.0	-45.1	39	0	0.0	-45.1	
BOXF BOX DIST FLAT VOL	12,055	15,934	-24.3	-35.2	14,259	21,245	-32.9	-51.1	14,259	21,245	-32.9	-51.1	
BOXL BOX DIST LTRS VOL	30,365	27,873	8.9	-16.8	40,679	37,164	9.5	-27.4	40,679	37,164	9.5	-27.4	
BVLD DPS BOX LETTERS	28,567	25,811	10.7	-17.0	38,408	34,416	11.6	-27.3	38,408	34,416	11.6	-27.3	
BVLM MANUAL BOX BOL LTRS	1,798	2,062	-12.8	-14.4	2,271	2,748	-17.4	-28.5	2,271	2,748	-17.4	-28.5	
BVP BOX PARCELS	527	785	-32.9	-34.6	687	1,034	-33.6	-37.8	687	1,034	-33.6	-37.8	
BXVL BOXF+BOXL	42,420	43,807	-3.2	-23.0	54,938	58,409	-5.9	-35.5	54,938	58,409	-5.9	-35.5	
BOXP BOX PRODUCTIVITY	652.62	1,068.46	-38.9	-42.0	678.25	1,043.02	-35.0	-41.9	678.25	1,043.02	-35.0	-41.9	
80 PM/INSTALL MGR	0	40	-100.0	-100.0	16	56	-71.4	-75.0	16	56	-71.4	-75.0	
FN8 ADMIN TOTAL	0	40	-100.0	-100.0	16	56	-71.4	-75.0	16	56	-71.4	-75.0	
SL8 ADMIN SL	0	2	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0	
SL8R FN8 SL RATIO	0.00	5.00	-100.0	0.0	0.00	3.57	-100.0	0.0	0.00	3.57	-100.0	0.0	
HRTT TOTAL HOURS	1,399	1,390	0.6	-2.5	1,890	1,851	2.1	-12.5	1,908	1,851	3.1	-11.7	
SBTT TOTAL SAL/BEN	58,076	54,454	6.7	0.6	79,492	73,844	7.6	-11.0	80,234	73,844	8.7	-10.2	
OTTA TOTAL OVERTIME	123	86	43.0	53.8	158	114	38.6	29.5	158	114	38.6	29.5	
OTTR TOTAL OT RATIO	8.79	6.19	42.1	57.7	8.36	6.16	35.7	48.1	8.28	6.16	34.5	46.7	
POTT TOTAL POT	14	3	366.7	1300.0	19	4	375.0	375.0	19	4	375.0	375.0	
SLTT TOTAL SICK LEAVE	110	58	89.7	-27.6	129	75	72.0	-46.9	129	75	72.0	-46.9	
SLTR TOTAL SL RATIO	7.86	4.17	88.4	-25.8	6.83	4.05	68.5	-39.3	6.76	4.05	66.9	-39.9	
TTSF TOTAL FMLA NO DC	40	0	0.0	-37.5	32	0	0.0	-60.0	32	0	0.0	-60.0	
SFPR TOT FMLA % WKHRS	2.86	0.00	0.0	-35.9	1.69	0.00	0.0	-54.3	1.68	0.00	0.0	-54.7	
WPTT TOTAL LWOP	3	0	0.0	-86.4	13	0	0.0	-62.9	-3	0	0.0	-108.6	
WPPC TOT LWOP % WKHRS	0.21	0.00	0.0	-86.0	0.69	0.00	0.0	-57.5	-0.16	0.00	0.0	-109.7	
ALTT TOTAL AL	116	0	0.0	68.1	164	0	0.0	113.0	164	0	0.0	113.0	

## CUSTOMER SERVICE VARIANCE - [920]-SAN DIEGO PFC

RAMONA PO - RAMONA PO 056306

MPOO 4 | Date: 10/22/2009

Analysis Period: 07/18/2009 to 10/16/2009 - Customer Service Days: 76

Unit Level: 21 Man Yr: 0 CAG: E

Benchmark Generation: FY 2009 WK 1 - FY 2009 WK 52

**[RAMONA PO] RAMONA PO**

### FTEE COMPLEMENT ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
Full Time Clerk	0	0	8	8	0%
Part Time Flexible Clerk	8	7	1	-6	700.00%
Part Time Regular Clerk	0	0	0	0	0.00%
Full Time MH	0	0	0	0	0.00%
Part Time Flexible MH	0	0	0	0	0.00%
Part Time Regular MH	0	0	0	0	0.00%
Full Time Equivalent Emp	8	7	9	2.00	77.78%
Full Time Equivalent Hrs	1792	1791	1706		

### WORKHOUR ANALYSIS

#### *Automation/Mechanized (LDC41L-41F)*

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
LDC 41 Ltrs Hours	0	0	0	0	0%
LDC 41 Flts Hours	0	0	0	0	0%
Total Auto/Mech Hours	0	0	0	0	0%

#### *Manual (LDC43-44)*

LDC 43L Hours	60	48	61	13	78.40%
LDC 43F Hours	125	100	131	31	76.51%
LDC 43P Hours	233	183	252	69	72.69%
LDC 43A Hours	340	341	541	200	63.02%
LDC 43 Total	758	672	985	313	68.24%
LDC 44 Hours	528	413	544	131	75.92%
Total Manual Hours	1287	1085	1529	444	70.95%

#### *Retail/Admin (LDC 42,45,48)*

LDC 42 Hours	26	7	7	0	100.00%
LDC 45 Hours	1243	1128	1373	245	82.12%
LDC 48 Hours	858	854	955	101	89.41%
Total Retail/Admin Hours	2127	1988	2335	347	85.16%
Total Function Four	3413	3073	3864	791	79.54%

### WORKLOAD ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% VARIANCE
LDC 41 TPF Ltrs Vol Pcs	0		0	0	0%
LDC 41 TPF Flts Vol Pcs	0		0	0	0%
Auto/Mech Volume	0		0	0	0%
LDC 43 Dist Vol Ltrs (Ft)	531		421	-110	-20.76%
LDC 43 Dist Vol Flts (Ft)	1,362		1,090	-272	-19.97%
LDC 43 Dist Vol PP/Sprs	78459		61667	-16,792	-21.40%

LDC 44 Box Ltrs (Ft)	1,720		1,571	-149	- 8.64%
LDC 44 Box Flts (Ft)	1819		1301	-517	- 28.45%
Manual Vol (w/o PP/Sprs)	5,432		4,383	-1049	- 19.31%
LDC 45 Transactions	53017		47385	-5,632	- 10.62%
Retail Transaction Volume	53,017		47,385	-5,632	- 10.62%
<b>PRODUCTIVITY ANALYSIS</b>					
<b>UNIT VARIABLES</b>	<b>BENCHMARK</b>	<b>EARNED</b>	<b>ACTUAL</b>	<b>VARIANCE</b>	<b>% ACHIEVED</b>
LDC 41 Ltr PPH	0	0	0	0	0%
LDC 41 Flt PPH	0	0	0	0	0%
LDC 43 Dist Vol Ltrs FPH	8.80	8.80	6.90	- 1.90	78.40%
LDC 43 Dist Vol Flts FPH	10.87	10.87	8.32	- 2.55	76.51%
LDC 43 Dist PP/Sprs PPH	337	337	245	-92	72.70%
LDC 43 Allied Hrs per day	4.47	4.49	7.12	2.63	63.02%
LDC 44 Box L&F FPH	6.70	6.96	5.28	- 1.68	75.86%
LDC 45 Min. per Trans	1.41	1.43	1.74	0.31	82.12%
LDC 45 Trans per 1412	173.97		160.08	- 13.88	92.02%
<b>UNIT ROUTE AND DELIVERIES ANALYSIS</b>					
<b>UNIT VARIABLES</b>	<b>BENCHMARK</b>	<b>EARNED</b>	<b>ACTUAL</b>	<b>VARIANCE</b>	<b>% VARIANCE</b>
City Routes	15	15	15	0	0.00%
Rural Routes	3	3	3	0	0.00%
CDS Routes	1	1	1	0	0.00%
POB Equivalent Routes	24	23	20	-4	- 16.67%
City Deliveries	10709	10706	10715	6	0.06%
Rural Deliveries	1406	1403	1408	2	0.14%
CDS Deliveries	400	400	400	0	0.00%
PO Box Deliveries	2835	2717	2360	-475	- 16.75%
<b>FTES DAILY STAFFING ANALYSIS</b>					
<b>UNIT VARIABLES</b>	<b>BENCHMARK</b>	<b>EARNED</b>	<b>ACTUAL</b>	<b>VARIANCE</b>	
Clerk/Mailhandler	6.78	6.11	7.70	1.59	

**RAMONA PO - RAMONA PO - LDC 42 EARNED WORKHOURS**

<b>WORKLOAD ELEMENT</b>	<b>SOURCE</b>	<b>VALUE</b>	<b>CSV FACTORS INCLUDES STB</b>	<b>BENCHMARK MINS / DAY</b>
<b>BRM/PD #ACCT.POSTED</b>	AVERAGE DAILY	4	2.0367 Minutes ea. Daily avg.	8.15
<b>BRM/PD AVG PIECES</b>	AVERAGE DAILY	50	BRM/PD Pieces / 10.0666 = Minutes	4.97
<b>FLEX TIME</b>	APPROV MIN.	0.00	Actual Authorized Flex Time	0.00
<b>MERCHANDISE RETURN SVC</b>	AVERAGE DAILY	5	1.4971 Minutes ea. Daily avg.	7.49
<b>PARCEL RETURN SVC</b>	AVERAGE DAILY	0	1.4971 Minutes ea. Daily avg.	0.00
<i>Period 07/18/2009 - 10/16/2009 (76 Data Days)</i>		<b>TOT.BENCHMARK MINUTES P/DAY</b>		<b>20.60</b>
<i>Report date 10/22/2009</i>		<b>TOT.LDC42 BENCHMARK HOURS</b>		<b>26.09</b>
Bold Lettering = District Level Editable Workload Elements				



**RAMONA PO - RAMONA PO - LDC 48 EARNED WORKHOURS**

WORKLOAD ELEMENT	SOURCE	VALUE	CSV FACTORS INCLUDES STB	BENCHMARK MINS / DAY
2ND NOTICES DLVS	DELIVERIES	15350	1.9305 minutes per 1000 Deliveries	29.63
APC MAINTENANCE	# PER MACHINE	1	4.8281 per machine	4.83
<b>AVG MAILINGS PER</b>	<b># PER</b>	<b>40.00</b>	Mailings * 12 Mth * 27.5850 min / 302	<b>43.84</b>
BOX ACCOUNTABLE MAIL	ROUTES 1 per 500	5.67	5.7933 minutes per route	32.85
CALLER SERVICE (PAID)	AVG DAY	0	Callers *1.2060 minutes	0.00
<b>CANCEL MAIL</b>	ACTUAL MINUTES	0	Actual + (STB Factor 0.0729)	0.00
CARRIER ACCOUNTABLES	ROUTES	19	5.7933 minutes per route	110.07
CFS MAINTENANCE	DELIVERIES	15350	0.5793 minutes per 500 Deliveries	17.78
<b>COLLECTIONS</b>	ACTUAL	<b>60</b>	Actual + (STB Factor 0.0729)	<b>64.37</b>
DISPATCH DLVS	DELIVERIES	15350	5.7933 minutes per 1000 possible	88.93
<b>EXPRESS MAIL DELIVERY</b>	ACTUAL	0	Actual + (STB Factor 0.0729)	0.00
EXPRESS/PRIORITY SCANS	# OF SCANS	0	0.1350 min for each of the 1st 200 + 0.1350 min each > 200	0.00
FIRM HOLDOUT	AVG DAY	0	Firm Holdouts *1.2060 minutes	0.00
<b>FLEX TIME</b>	APPROV MIN.	0.00	Actual Authorized Other Time	0.00
GENERAL CLERK	OFFICE LEVEL	0.00	Lead Finance Level 22,24 or 26 +(STB Factor 0.0729)	0.00
NIXIE/UBBM	DELIVERIES	15350	4.8281 minutes per 500 Deliveries	148.22
<b>OFFSITE TRAVEL/ADMIN</b>	ACTUAL MINUTES	0.00	Actual + (STB Factor 0.0729)	0.00
<b>OPN &amp;CLS SUPPLIES &amp;SVCS</b>	<b># OF OFFICES</b>	<b>1</b>	12.07 minutes per office	<b>12.07</b>
P.O. BOX MAINT	BOXES-RENTED	2835	Rented boxes *1.9305 min / 302	18.12
POST OFFICE BOXES	RENTED	2835	Not Applicable	
<b>PREMIUM FOWARDING SVC</b>	ACTUAL	<b>5</b>	Actual + (STB Factor 0.0729)	<b>5.36</b>
<b>PS 8125 VERIFICATION</b>	<b># OF SCANS</b>	<b>0</b>	6.76 minutes per shipment	<b>0.00</b>
ROUTES CDS	DELIVERIES	400	Not Applicable	
ROUTES CITY	DELIVERIES	10709	Not Applicable	
ROUTES RURAL	DELIVERIES	1406	Not Applicable	
TELEPHONE	DELIVERIES	15350	2.8968 minutes per 1000 Deliveries	44.47
VALIDATE 1412 'S	POS	4	5.7933 minutes per 1412	23.23
<b>VERIFY DEPOSIT/TRANSMIT</b>	<b># OF OFFICES</b>	<b>1</b>	33.1650 minutes per Office	<b>33.17</b>
<i>Period 07/18/2009 - 10/16/2009 (76 Data Days)</i>		<b>TOT.BENCHMARK MINUTES P/DAY</b>		<b>676.95</b>
<i>Report date 10/22/2009</i>		<b>TOT.LDC48 BENCHMARK HOURS</b>		<b>857.47</b>
Bold Lettering = District Level Editable Workload Elements				



L/C Description	-----Act Ddays 6 Sply Ddays 6-----				-----Act Ddays 8 Sply Ddays 9-----				----- Act Ddays 8 Sply Ddays 9-----			
	Actual	Plan	%Plan	%SPLY	Actual MTD	Plan MTD	%P MTD	%S MTD	Actual YTD	Plan YTD	%P YTD	%S YTD
ALTR TOTAL AL RATIO	8.29	0.00	0.0	72.4	8.68	0.00	0.0	143.5	8.60	0.00	0.0	141.2

OFFICE	LAST	FIRST	MI	EMP ID	JOB ID	JOB TITLE	PAY LEVEL	D/A	FUNC	OCC CODE	EOD	SEN DATE	SEN #	VET. PREF.	STREET	CITY	STATE	ZIP
MONA PO	BROWN	REMEDIOS	E	3183854	95846276	DIST WINDOW CLK	6 110		4	234002XX	9/15/1986	9/15/1986	1	N				
MONA PO	HIBDON	WENDI	L	3281543	95495822	DIST WINDOW CLK	6 110		4	234002XX	6/10/1985	3/26/1988	1	N				
MONA PO	SCHWARZ	EVELYN	L	3274839	95497867	MAIL PROCESSING CLERK	6 110		4	23150063	11/26/1983	10/7/1989	1	N				
MONA PO	CUNNINGHAM	HAROLD	C	3165873	95703185	DIST WINDOW CLK	6 110		4	234002XX	12/4/1989	12/4/1989	1	Y				
MONA PO	FOSTER	PHILIP	M	3404681	95491227	DIST WINDOW CLK	6 110		4	234002XX	4/26/1977	12/15/1990	1	Y				
MONA PO	THOMPSON	LAURA	L	3407186	95652656	DIST WINDOW CLK	6 410		4	234002XX	7/22/1985	5/15/1996	1	N				
MONA PO	GONZALEZ	ROSA	M	3319417	95768291	SALES,SVCS/DISTRIBUTION ASSOC	6 110		4	23200003	9/6/2003	5/1/2004	1	N	6367 COWLES MOUNTAIN BLVD	SAN DIEGO	CA	92119- 3134
MONA PO	REALIZAN	LENY ANNE	S	3353320	95669978	SALES,SVCS/DISTRIBUTION ASSOC	6 110		4	23200003	9/18/2004	9/18/2004	1	N	39655 MONTEBELLO WAY	MURRIETA	CA	92563- 7333
MONA PO	ROSS	TIMBERLY	D	3318296	95687826	SALES,SVCS/DISTRIBUTION ASSOC	6 110		4	23200003	11/12/2005	11/12/2005	1	N	163 BALLANTYNE ST APT 14	EL CAJON	CA	92020- 4059
MONA PO	GONZALEZ	MARCOS	A	4061501	70350609	CASUAL	7 610		4	52011001	4/20/2009			N				



**1994 Ramona 09282009  
PROJECTED**

Assignments			POST OFFICE:	Ramona				Day(s) of the Week:					Saturday proposed					Date:														
Reference #	FTR/PTF	Hours	Assignment (Number)	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12					
1	FT Reg.	8.00																														
2	FT Reg.	8.00																														
3	FT Reg.	8.00																														
4	Flex	4.50																														
5	FT Reg.	8.00																														
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23										2nd		7.30 am																				
24										5.40 am		carriers		10.00 am								13.00 pm										
25										Incoming		start		window								window closes										
26										first	truck	final		opens																		
27										4.15 am		7.20 am				11.00 am																
28										Incoming		Incoming			po box																	
29										truck		truck			uptime																	
Scheduled	Planned									LDC 42	#	0.25																				
FT Reg.	4	32.00								#	5.00	HARD TIME																				
										ST 43	#	4.00	SOFT TIME																			
										LDC 42	#	0.25																				
Flex	1	4.50								LDC 43	#	9.00																				
										LDC 44	#	6.75																				
										LDC 45	#	6.00																				
Total =	5	36.50								LDC 46	#	0.00																				
										#	14.50	HARD TIME																				
Total	Total									LDC 48	#	14.50																				
Hard Time	Soft Time									LDC 33	#	0.00																				
19.50	4.00									<b>TOTAL</b>		<b>36.50</b>																				
										Total		36.50																				





## WOS Earned - Actual Staffing Graph

Total number of rows: 11

Total number of columns: 3

Report Filter:

{{Post Office} = RAMONA PO) And (Month = Jul 2009,Jun 2009,May 2009,Sep 2009,Aug 2009 or Oct 2009) And {{Day of Week} = SATURDAY)



WOS Earned - Actual Staffing Graph

1/2 Hour of Metrics Day	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day	Modeled Staffing per Day
11:30	2.0	2.5	2
12:00	1.7	2.4	2
12:30	2.0	2.3	2
13:00	0.5	1.8	1



## WOS Earned - Actual Staffing Graph

Total number of rows: 23

Total number of columns: 3

Report Filter:

{{Post Office} = RAMONA PO) And (Month = Jul 2009,Jun 2009,May 2009,Sep 2009,Aug 2009 or Oct 2009) And {{Day of Week} = MONDAY,TUESDAY,WEDNESDAY,THURSDAY or FRIDAY)



WOS Earned - Actual Staffing Graph

1/2 Hour of Day	Metrics	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day	Modeled Staffing per Day
10:00		1.6	2.8	2
10:30		1.7	2.8	2
11:00		2.5	3.3	2
11:30		2.6	3.0	3
12:00		2.5	2.9	3
12:30		2.4	3.0	2
13:00		2.2	2.7	2
13:30		2.2	3.0	2
14:00		1.8	2.4	2
14:30		1.9	2.6	2
15:00		1.9	2.6	2
15:30		2.0	2.4	2
16:00		2.0	2.3	2
16:30		2.2	2.3	2
17:00		0.8	1.7	2
17:30		0.0	0.0	1