



TO: *San Diego AL  
CAL JAL*  
DATE: *11/3/09*

- For your information
- Please review & take action
- As Requested
- Reduce issues to writing and submit ASAP! If any.

*Comments: Please review all documents closely and identify issues asap & forward to Regional Coordinator office*  
*cc NISA*

October 19, 2009

Omar Gonzalez  
APWU Western Regional Coordinator  
500 Airport Blvd., Ste. 450  
Burlingame, CA 94010

This is to advise you of the intent of the San Diego District to utilize Article 12.5.C.5 of the National Agreement to involuntarily reassign up to 51 full-time Level 6 clerks, one PTR clerk and one PTF clerk from fifteen (15) separate offices. The number of clerks to be exceeded from each of the fifteen offices is set forth below.

OFFICE	NUMBER OF IMPACTED FT CLERKS	NUMBER OF IMPACTED PTF CLERKS	NUMBER OF IMPACTED PTR'S	TOTALS
Apple Valley	1		1	2
Blythe	1			1
Bonsall	1			1
Carlsbad	3			3
El Centro	4			4
Escondido	8			8
Hesperia	8	1		9
Holtville	1			1
LaJolla	9			9
Lakeside	1			1
Oceanside	5			5
Poway	3			3
Ramona	3			3
Solana Beach	2			2
Valley Center	1			1
<b>TOTALS</b>	<b>51</b>	<b>1</b>	<b>1</b>	<b>53</b>

The impacts are based on the ongoing loss of workload as reflected in the earned work hours and staffing and scheduling reviews. The impacted employees will be advised of their involuntary reassignments by separate letter.

The final placement date would normally occur no earlier than April 25, 2010. However, due to the ongoing loss of workload, the financials and the need to maintain service, it may be necessary to begin the placement process earlier than that date. It may also be necessary to utilize the provisions of Article 7.2.B of the National Agreement to temporarily detail some or all of the impacted clerks during the notice period in order to afford them a work opportunity.

By copy of this notice, the Pacific Area will withhold up to 51 full-time residual assignments, one PTR residual assignment and one PTF opportunity in the clerk, carrier, mail handler and custodial crafts in offices and plants within a 200 mile radius.

Attached you will find copies of the automated impact statements and the operational data supporting the need to excess along with the list of impacted employees in each of the identified offices.

If you wish to meet on this matter, please contact Carol Hunt at (858) 674-3180 on or before close of business on October 28, 2009 to make any necessary arrangements.



Mike Thomas  
Manager, Labor Relations

Attachments

cc: Area Manager, Operations Support  
Area Manager, Human Resources  
Area Manager, Finance



## American Postal Workers Union, AFL-CIO

**Omar M. Gonzalez**  
**Western Regional Coordinator**

500 Airport Blvd. Suite 450  
Burlingame, CA 94010  
(650) 685-7402  
(650) 685-7429 Fax

[ogonzalez@apwu.org](mailto:ogonzalez@apwu.org)

November 9, 2009

Mr. Mike W. Thomas  
Manager, Labor Relations  
Pacific Area USPS  
11255 Rancho Carmel Drive, Rm 227  
San Diego, CA 92197

**National Executive Board**

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Director, M.V.S. Craft

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Central Region Coordinator

Michael Gallagher  
Eastern Region Coordinator

John H. Dirziuz  
Northeast Region Coordinator

William "Bill" Sullivan  
Southern Region Coordinator

Omar M. Gonzalez  
Western Region Coordinator

RE: San Diego District/ San Diego Bid Cluster

Reference is made to two Express Mail packages received today from Area CC Shumate regarding San Diego District and Bid Installation. I expressed to you the Region's concern via email.

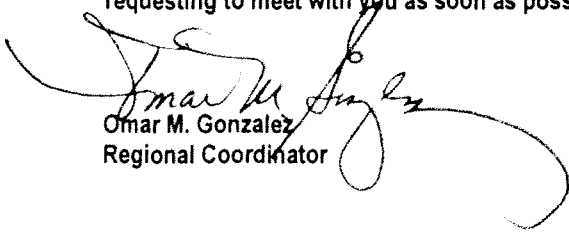
Your attention is directed to a regional pre-arbitration settlement signed October 14, 2009 wherein that is no blanket declaration notice of six months is not possible. It was agreed that in the event six (6) months notice is not possible the Employer shall state in each situation the specific reason(s) why it is not possible to give six months notice.

In her October 19, 2009 notice ( that pre-dates the Work Hour Impact Reports ) Area CC Shumates states that final placement would normally occur no earlier than April 25, 2010. Shumate states, however, due to on going loss of workload, financials and need to maintain service placement process may begin earlier than that date.

The Regional Union requests documentation, reports, studies, surveys that support the loss of work load in each of those offices. The Region further requests service needs documentation within the 200 mile radius that may require earlier involuntary reassignment. In addition the Region requests documentation that validates the claim that "financials will result in earlier reassignments.

The Region also requests identification of where work opportunity issues are taking place in the event utilization of Article 7.2.B is necessary. The Region's position is that Article 12 of the CBA/JCIM requires advance notice to employees who may be detailed.

Also, as I informed in the email the package for the San Diego Bid Installation does not have a notice of intent, notice of withholding or any type of letter. This violates the CBA and the pre-arb settlement. I am requesting to meet with you as soon as possible to address this issue.

  
Omar M. Gonzalez  
Regional Coordinator

## Omar Gonzalez

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**From:** Omar Gonzalez  
**Sent:** Monday, November 09, 2009 3:03 PM  
**To:** 'Thomas, Mike W - San Diego, CA'  
**Subject:** RE: Packages/Info/Notice & Appeal

Mike:

I understand the sinister implication but this is one of those "packages" I contend was not received. Some Impact Statement's were, according to Linda, "pulled" on 10-23-09, some were pulled 10-26-09. The letter is dated 10-19-09 with a deadline to contact your secretary by 10-28-09. They are received by this Office on 11-09-09. It may not be sinister but it is suspiciously wrong. So normally the impact date is in May 2009. Correct?

Omar

**From:** Thomas, Mike W - San Diego, CA [mailto:mike.w.thomas@usps.gov]  
**Sent:** Monday, November 09, 2009 2:16 PM  
**To:** Omar Gonzalez  
**Subject:** FW: Packages/Info/Notice & Appeal  
**Importance:** High

Omar,

See Linda's explanation for date variances. Nothing sinister going on.

Mike

---

**From:** Shumate, Linda G - City of Industry, CA  
**Sent:** Monday, November 09, 2009 2:00 PM  
**To:** Thomas, Mike W - San Diego, CA  
**Subject:** FW: Packages/Info/Notice & Appeal  
**Importance:** High

Mike I get the letter signed and then pull the impact statements which are a part of the attachments. The system assigns a current prepared date each time I pull an impact statement.

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**From:** Omar Gonzalez [mailto:ogonzalez@apwu.org]  
**Sent:** Monday, November 09, 2009 12:46 PM  
**To:** Thomas, Mike W - San Diego, CA  
**Cc:** Shumate, Linda G - City of Industry, CA  
**Subject:** Packages/Info/Notice & Appeal

Mike I received an **Express Mail EH846392680US** from Ms Shumate today containing San Diego bid cluster F4 package. An unsigned note stated that the cover letter will be sent electronically Monday morning. **No such cover letter has been received as of this time.** The Workhour Impact Report reveals the report was prepared on 11/05/09. This is inadequate notice!

Also received was Express Mail EH846392676US from Ms Shumate containing an October 19, 2009 letter of intent on San Diego District 15 separate AOs for a total of 53 clerks. The Work Hour Impact Report shows it was prepared 10/23/09. How can a letter be dated before a report is prepared? The other Work Hour Impact Reports show a prepared date of 10/26/09 yet the cover letter is dated 10/19/09.

# APWU

## American Postal Workers Union, AFL-CIO

**Omar M. Gonzalez**  
**Western Regional Coordinator**  
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November 4, 2009

**National Executive Board**

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Western Region Coordinator

Mr. Mike W. Thomas  
Manager, Labor Relations  
Pacific Area USPS  
11255 Rancho Carmel Drive, Rm 227  
San Diego, CA 92197

Re: San Diego Article 12 Issues

Reference is made to a Notice of intent the San Diego District to utilize Article 12.5.C.5 to involuntarily reassign 51 full time level 6 clerks, 1 PTR and 1 PTF dated October 19, 2009 but received on November 2, 2009.

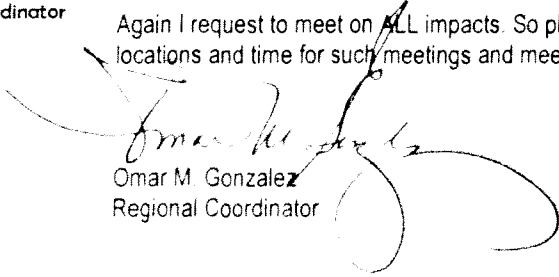
A preliminary review of the "package" reveals that the ORPES Complement vs Caps/Plans documents for the Apple Valley Post Office, and Solana Beach Post Office is not included.

Also, the package did not contain an Impact Statement for Escondido. The Region is requesting the Impact Statement and the afore mention missing information.

The last paragraph of your letter states if I wish to meet on this matter to contact Carol Hunt before the close of business October 28, 2009. This serves as a protest of this dictum on the following principals:

- An Area/Regional Meeting is required no less than 90 days ( six months if possible) in advance of any anticipated reassignments per the JCIM/CBA. It is not a matter of "wishing to meet."
- I request to meet on all such impacts no less than 90 days in advance of any anticipated reassignments whether they be "details" or "excessing involuntary reassignments."
- In this instant matter the letter is dated October 21, 2009 with a no later date for contact of October 28, 2009. Assuming you mail that letter and deposit it into the mail stream that day and USPS meets delivery standards the letter would arrive some time on or about October 24, 2009 which in this case is a Saturday. It would be delivered on the business day of October 26, 2009 and processed. That is a ridiculous time frame in which to expect a "wish" for a meeting. **However, this letter was received November 2, 2009** thirteen days after it is dated.

Again I request to meet on ALL impacts. So please have your secretary Ms Hunt contact me to schedule the dates, locations and time for such meetings and meetings in the future.

  
Omar M. Gonzalez  
Regional Coordinator

The Area/Regional Meeting was scheduled Oct. 29, 2009. Not all managers were present and the faxing of Impact Packages was impeded. The meeting was therefore rescheduled to Nov. 5, 2009 face to face. The meeting was held telephonically when the Region informed not all packages had been received. The meeting was held at 10 am. Here is the RECAP:

**IMPACT- Delmar, Fallbrook Rancho Santa Fe, Santee, Redlands, Rialto, Palm Desert and Vista ( San Diego District).** Notice was received 9-17-09. Region advised the package did not contain backup documentation ( SSRs etc) for the other offices but only Del Mar. Area CC to mail the complete package to Region. Area advised Mgt met with Local Union on 10/9/09. Employee notice to be issued on or about 11-9-09. Attrition will be applied once the Area CC reviews and tabulates incentive retirement numbers and applies to the packages. This is to be performed over the weekend so that at the next scheduled Area/Region Meeting ( Nov.12) a full update number is finalized. Radius is currently at 200 miles. If there is a need to expand the Region will be consulted since San Diego District does not border on anything there are at this time a limited number of residual vacancies available. An updated residual listing is due on 11-06-09 . Area CC to provide Region with identification of limited duty and preference eligible employees impacted.

**IMPACT- Los Angeles Bid Installation (LA District)** District Management in process of closing out L.A. excessing. Area validating retirement incentives and application to returning senior excessed former clerks. Area to inform Region early next week.

**IMPACT- Fresno/Stockton/Lodi ( Sac District)** Notice recd 9-21-09. 25 clerks impacted. This impact may close out because of proximity limited for placement opportunities. Area CC to advise Region at 11-12 meeting. Stockton impacts revised to 27 FT clks. Info will be provided next week as to preference eligibles/limited duty and attrition. On **Lodi**, Area CC to secure machine relo. docs.

**IMPACT- Redding ( Sac District)** Notice recd 9-10-09. Impact to 7 FT clerks. Incentive Retirement Attrition to be determined over the weekend. Radius 200 miles. Limited Duty and Preference eligibles with group unknown will be reported at 11-12 meeting. Area contends local management has not met with the Local Union. Notice to employees has not been issued.

**IMPACT- Sac Stations/AOs (Sac Dist)** Notice recd 9-24-09. 26 clerks impacted. Special incentive retirement Attrition to be determined and applied over week end. Radius 200 miles. Residual vacancies to be sent in and are due 11-06. Limited Duty and Preference eligibles to be determined and reported on 11-12. Colfax to be closed out. Sacramento may close out and Jamestown may close out but no determination as of yet until next week. Notice to employees has not been issued.

**IMPACT- Sac Bid Installation (Sac Dist)** Notice recd 9-10-09. 150 clerks impacted. Impact date is 3-15-10 not 3-27-10 but it may be as late as April. Local Mgt met with Local Union 10-11-09. No letters to employees have been issued as of yet. Attrition to be applied upon review of incentive retirements will inform at meeting of 11-12. Radius is 200 miles. Information on Limited Duty and Preference eligibles to be provided to Region next week. Employees may not have reassignment opportunities until residuals are captured. Some employees may have to be detailed.

**IMPACT - Long Beach AMP ( SNA Dist)** Notice recd 8-21. Exact number not available will advise on 11-12. Attrition to be applied after a review of the numbers over the weekend. The Facility is not closing it is more of a centralization. Radius is 200 miles. Some discussion on placement has taken place with L.A. Local but there are two processes away at the LAX ISC from completing their bid process. They have been authorized additional complement. There are insufficient residuals at the moment but no movement will take place until after Christmas. There is no opportunity for placement in the mailhandler craft in Long Beach. Pref eligibles and LD to be reported next week. Letter were issued to employees and management met with the Local Union.

**IMPACT - San Francisco ( SF Dist) multiple events including AMC/ISC; Bid Installation; Function 4. PTRs.** Notices recd 8-31, 9-24, 9-10. Area CC informs that the District has not yet closed out previous impacts. The PTRs may be retained however, and the Region will be advised next week. Timeline dates may vary as there are multiple events. The Area will update the Region on these impacts next week on 11-12. Area does not believe local mgt has met with local union. Attrition will be applied after weekend review of incentive retirements. Preference eligibles/Limited Duty to be identified and reported next week. Letters may have been issued but not sure. Data Collection impacts are being dropped. Details may be occurring .

**IMPACT-Bay Valley Associate Office (BV District).** The local parties are working on changing PT assignments to FT assignment to accommodate some impacts. No specifics available.

**Area advised additional impact packages were being mailed out Friday for discussion 11-12. Region informed that it not enough time to receive, review and prepare for meeting. San Diego AO and Bid Installation , Oakland Installation & BV AOs to be sent to Region for discussion on 11-12.**

# WorkHour Impact Report

<b>Impacted Bid Cluster</b>	VALLEY CENTER POST OFFICE
<b>Installation Address</b>	
<b>Area Name</b>	PACIFIC
<b>Impact Type</b>	Reduction Other Than by Attrition
<b>Date of Impact</b>	04/16/2010
<b>Period (Dates) of Review Performed</b>	09/27/2008 thru 09/25/2009
<b>Report Prepared By</b>	Linda Shumate
<b>Report Prepared Date</b>	10/26/2009
<b>Reviewed By</b>	Dallas Keck
<b>Phone</b>	(858) 674-0301

# WorkHour Impact Report

Craft = CLERK

	A	B	C	D	E	F	G
	Current Average Weekly Hrs	Planned Weekly Hrs	Weekly Hrs Savings	Monthly Savings	Annual Work Hours Savings	Annual FTE Savings	Current FTE Yearly Hr Rate
Total	223	184	-39	-156	-2028	-1	1768

## OverTime Impact

	Current OT Average Weekly Hrs	Current OT Rate	Planned OT per Week from changes	Additional Planned OT per Week	Percent Planned OT per Week	Planned OT Hours per Week	Planned OT Rate
Total	0	0%	0	0		0	0%

# WorkHour Impact Report

## Casuals

a. Current Number of CLERK Casuals on Rolls	1
b. Current Total Non-OverTime CLERK Casuals Hours per Month	88
c. Planned Reduction in Total Non-OverTime CLERK Casuals Hours per Month	-8
d. Number of CLERK Casuals that will have Reduced Hours	1
e. Number of CLERK Casuals that will be Terminated	0
f. Number of CLERK Casuals Remaining After Impact	1
g. Provide Narrative Justifying need for Remaining CLERK Casuals	

This office has one casuals working short hours. The casual will be used to cover temporary unavailability.

## Part Time Flexible (PTFs)

a. Current Number of CLERK PTFs on Rolls	3
b. Current Total Non-OverTime CLERK PTFs Hours per Month	396
c. Planned Reduction in Total Non-OverTime CLERK PTFs Hours per Month	-12
d. Number of CLERK PTFs that will have Reduced Hours	3
e. Will there be any CLERK PTFs Excessed from Craft or Installation	NO
If Yes how Many CLERK PTFs	0
f. Provide Narrative Explaining need for Excessing	

PTF hours were reduced.

## Transitional Employees (TEs)

a. Current Number of CLERK TEs on Rolls	0
b. Current Total Non-OverTime CLERK TE Hours per Month	0
c. Planned Reduction in Total Non-OverTime CLERK TE Hours per Month	0
d. Number of CLERK TEs that will have Reduced Hours	0
e. Number of CLERK TEs that will be Terminated	0
f. Number of CLERK TEs Remaining After Impact	0
g. Provide Narrative Justifying need for Remaining CLERK TEs	

TE's are not authorized in the clerk craft in field offices.

# WorkHour Impact Report

## Part Time Regular (PTRs)

- |   |    |
|---|----|
| a. Current Number of CLERK PTRs on Rolls                            | 0  |
| b. Planned Number of CLERK PTR Positions after Impact               | 0  |
| c. Estimated Number of CLERK PTR Attrition                          | 0  |
| d. Will there be any CLERK PTRs Excessed from Craft or Installation | NO |
| CLERK PTRs  | 0  |
| e. Provide Narrative Explaining need for Excessing                  |    |
| There are no PTR's in this office                                   |    |

## Full Time Regular (FTRs)

- |  |     |
|--|-----|
| a. Current Number of CLERK FTRs on Rolls   | 3   |
| b. Planned Number of CLERK FTR Positions After Impact  | 2   |
| c. Estimated Number of CLERK FTR Attrition   | 0   |
| d. Will there be any CLERK FTRs Excessed from Craft or Installation  | YES |
| If Yes how Many CLERK FTRs   | 1   |
| e. Provide Narrative Explaining need for Excessing   |     |
| The ongoing loss of work load has resulted in a need to excess one full-time casual from the craft and/or installation |     |

## WorkHour Impact Report-CLERK

### Preliminary Summary

a. Total Planned Non-OT Reduction per Month for Regulars and PTRs	-136
b. Planned Reduction in Total OT Hours per Month	0
c. Planned Reduction in Casual Non-OT Hours per Month	-8
d. Planned Reduction in PTF Non-OT Hours per Month	-12
e. Planned Reduction in TE Non-OT Hours per Month	0
e. Total Planned Non-OT Hours per Month	736
f. Total FTE Savings	-1

**ORPES Complement vs Caps/Plans**  
**Lead/Office: VALLEY CENTER PO (058070)**

FROM	Pay Pd 21	FY 2008	FROM	TO			Actl vs					
TO	Pay Pd 20	FY 2008	Pay Pd 21	Pay Pd 20	CHANGE	CAP	Actl vs	FY 2008	FY 2008	FY 2008	FY 2008	FY 2008
			FY 2008	FY 2008	IN Mths		CAP	EOQ 1	EOQ 1	EOQ 2	EOQ 3	EOQ 4
			ACTUAL	ACTUAL				PLAN	PLAN	PLAN	PLAN	PLAN
<b>Function 2 - DEL MGMT</b>												
2920 - Non-Bargaining			1	1				1	1			
2940 - Consolidated			1	1				1	1			
<b>Function 2A - RURAL</b>												
1070 - Rural Carriers-Barg			14	14				14	14			
1080 - Rural Carriers-Non Barg			2	2				2	2			
2940 - Consolidated			16	16				16	16			
<b>Function 4 - CUST SERV</b>												
1100 - Clerks-Full Time			2	3	1			3	3			
1110 - Clerks-Part Time			3	3				3	3			
1120 - Clerks-Casual			2	2				2	2			
2920 - Non-Bargaining			0	0								
2940 - Consolidated			7	8	1			8	8			
<b>Function 8 - ADMIN</b>												
2920 - Non-Bargaining			1	1				1	1			
2940 - Consolidated			1	1				1	1			
<b>Grand Total</b>			<b>25</b>	<b>26</b>	<b>1</b>			<b>26</b>	<b>26</b>			

**ORPES Complement vs Caps/Plans**  
**Lead/Office: VALLEY CENTER PO (058070)**

FROM	Pay Pd 21	FY 2009	FROM	TO				Actl vs					
TO	Pay Pd 20	FY 2009	Pay Pd 21	Pay Pd 20	CHANGE			FY 2009	FY 2009	FY 2009	FY 2009	FY 2009	FY 2009
			FY 2009	FY 2009	IN Mths	CAP	Actl vs	EOQ 1	EOQ 1	EOQ 2	EOQ 3	EOQ 4	
			ACTUAL	ACTUAL			CAP	PLAN	PLAN	PLAN	PLAN	PLAN	

**Function 2 - DEL MGMT**

2920 - Non-Bargaining	1	0	-1										
2940 - Consolidated	1	0	-1										

**Function 2A - RURAL**

1070 - Rural Carriers-Barg	14	12	-2			12	12						
1080 - Rural Carriers-Non Barg	3	3				3	3						
2940 - Consolidated	17	15	-2			15	15						

**Function 4 - CUST SERV**

1100 - Clerks-Full Time	3	3				3	3						
1110 - Clerks-Part Time	3	3				3	3						
1120 - Clerks-Casual	1	1				1	1						
2920 - Non-Bargaining	0	0											
2940 - Consolidated	7	7				7	7						

**Function 8 - ADMIN**

2920 - Non-Bargaining	1	1				1	1						
2940 - Consolidated	1	1				1	1						

<b>Grand Total</b>	<b>26</b>	<b>23</b>	<b>-3</b>			<b>23</b>	<b>23</b>						
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**ORPES Complement vs Caps/Plans**  
**Lead/Office: VALLEY CENTER PO (058070)**

FROM	Pay Pd 21	FY 2010	FROM	TO			Actl vs	FY 2010	FY 2010	FY 2010	FY 2010	FY 2010
TO	Pay Pd 21	FY 2010	Pay Pd 21	Pay Pd 21	CHANGE		FY 2010	EOQ 1	EOQ 1	EOQ 2	EOQ 3	EOQ 4
			FY 2010	FY 2010	IN Mths	CAP	Actl vs	EOQ 1	EOQ 1	EOQ 2	EOQ 3	EOQ 4
			ACTUAL	ACTUAL			CAP	PLAN	PLAN	PLAN	PLAN	PLAN
<b>Function 2 - DEL MGMT</b>												
2920 - Non-Bargaining			0	0								
2940 - Consolidated			0	0								
<b>Function 2A - RURAL</b>												
1070 - Rural Carriers-Barg			12	12			12	12				
1080 - Rural Carriers-Non Barg			2	2			2	2				
2940 - Consolidated			14	14			14	14				
<b>Function 4 - CUST SERV</b>												
1100 - Clerks-Full Time			3	3			3	3				
1110 - Clerks-Part Time			3	3			3	3				
1120 - Clerks-Casual			1	1			1	1				
2920 - Non-Bargaining			0	0								
2940 - Consolidated			7	7			7	7				
<b>Function 8 - ADMIN</b>												
2920 - Non-Bargaining			1	1			1	1				
2940 - Consolidated			1	1			1	1				
<b>Grand Total</b>			22	22	0		22	22				

/C Description	-----Act Ddays 6 Sply Ddays 6-----				-----Act Ddays 8 Sply Ddays 9-----				----- Act Ddays 8 Sply Ddays 9-----			
	Act/Plan 10-03-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009		Act/Plan 10-01-2009 - 10-09-2009	
	SPLY 10-04-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008		SPLY 10-01-2008 - 10-10-2008	
	***** Current Week *****				***** Month to Date *****				***** Year to Date *****			
	Actual	Plan	%Plan	%SPLY	Actual MTD	Plan MTD	%P MTD	%S MTD	Actual YTD	Plan YTD	%P YTD	%S YTD
5 RURAL CARRIERS	530	529	0.2	-6.5	708	705	0.4	-15.9	729	705	3.4	-13.4
3H RURAL STANDARD HOURS	523	0	0.0	-5.4	697	0	0.0	-15.9	697	0	0.0	-15.9
3TD RURAL % TO STANDARD	1.3384	0.0000	0.0	-47.1	1.5782	0.0000	0.0	0.6	4.5911	0.0000	0.0	192.8
25R RURAL OT	8	17	-52.9	-52.9	6	23	-73.9	-70.0	6	23	-73.9	-70.0
25R RURAL OT RATIO	1.51	3.21	-53.0	-49.7	0.85	3.26	-74.0	-64.3	0.82	3.26	-74.8	-65.3
25R RURAL SL	40	22	81.8	150.0	27	30	-10.0	-41.3	35	30	16.7	-23.9
25R RURAL SL RATIO	7.55	4.16	81.5	167.5	3.81	4.26	-10.4	-30.2	4.80	4.26	12.8	-12.1
25R FN2A AL RATIO	0.00	0.00	0.0	-100.0	3.81	0.00	0.0	-65.8	11.52	0.00	0.0	3.2
URB RURAL BOXES	5,355	5,450	-1.7	0.1	5,355	5,449	-1.7	0.1	5,355	5,449	-1.7	0.1
URB CUM RURAL BOXES	32,130	32,700	-1.7	0.1	42,840	43,594	-1.7	-11.0	42,840	43,594	-1.7	-11.0
1 D/S SUPERVISOR	39	49	-20.4	-18.8	55	65	-15.4	-23.6	55	65	-15.4	-23.6
2B CITY DELIVERY	39	49	-20.4	-18.8	55	65	-15.4	-23.6	55	65	-15.4	-23.6
2B FN2B OT	0	5	-100.0	0.0	0	7	-100.0	0.0	0	7	-100.0	0.0
2BR FN2B OT RATIO	0.00	10.20	-100.0	0.0	0.00	10.77	-100.0	0.0	0.00	10.77	-100.0	0.0
2B CITY DELIVERY SL	0	1	-100.0	0.0	0	1	-100.0	0.0	0	1	-100.0	0.0
BR CITY DEL SL RATIO	0.00	2.04	-100.0	0.0	0.00	1.54	-100.0	0.0	0.00	1.54	-100.0	0.0
BUSINESS RETURN SERV	3	4	-25.0	0.0	5	6	-16.7	0.0	5	6	-16.7	0.0
UNIT DIST MANUAL	33	32	3.1	-28.3	42	44	-4.5	-38.2	42	44	-4.5	-38.2
PO BOX DIST	44	39	12.8	-15.4	54	53	1.9	-32.5	54	53	1.9	-32.5
WINDOW SERVICE	49	69	-29.0	-33.8	72	92	-21.7	-36.8	72	92	-21.7	-36.8
VENDING EQUIP	0	0	0.0	-100.0	0	0	0.0	-100.0	0	0	0.0	-100.0
ADMIN MISC	43	50	-14.0	16.2	55	67	-17.9	-43.9	55	67	-17.9	-69.1
4C C/S CLERK/MH HRS	172	194	-11.3	-18.1	228	262	-13.0	-36.8	228	262	-13.0	-48.3
4 TOTAL C/S HRS	172	194	-11.3	-18.1	228	262	-13.0	-36.8	228	262	-13.0	-48.3
4 OPS RETAIL OT	0	7	-100.0	0.0	1	8	-87.5	-66.7	1	8	-87.5	-80.0
4R FN4 OT RATIO	0.00	3.61	-100.0	0.0	0.44	3.05	-85.6	-47.2	0.44	3.05	-85.6	-61.3
4 OPS RETAIL POT	0	1	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0
4 RETAIL SL	0	7	-100.0	0.0	0	9	-100.0	0.0	0	9	-100.0	0.0
4R FN4 SL RATIO	0.00	3.61	-100.0	0.0	0.00	3.44	-100.0	0.0	0.00	3.44	-100.0	0.0
4R FN4 AL RATIO	0.00	0.00	0.0	-100.0	0.00	0.00	0.0	-100.0	0.00	0.00	0.0	-100.0
EV TOTAL REVENUE	17,344	0	0.0	8.2	24,796	0	0.0	-16.5	24,796	0	0.0	-16.5
FL UNIT DIST FLAT VOL	6,343	5,425	16.9	-30.6	8,738	7,233	20.8	-35.1	8,738	7,233	20.8	-35.1
LT UNIT DIST LTRS VOL	8,324	7,939	4.8	-42.3	10,764	10,585	1.7	-50.6	10,764	10,585	1.7	-50.6
TT UDLT+UDFL	14,667	13,364	9.8	-37.7	19,502	17,818	9.5	-44.7	19,502	17,818	9.5	-44.7
K PACKAGES	1,859	2,762	-32.7	-35.2	2,473	3,638	-32.0	-41.2	2,473	3,638	-32.0	-41.2
P1 DIST PROD - PCS/43	444.45	417.62	6.4	-13.2	464.33	404.95	14.7	-10.4	464.33	404.95	14.7	-10.4
3A UNIT DIST HRS ALLIED	15	32	-53.1	-28.6	18	44	-59.1	-41.9	18	44	-59.1	-41.9
3F UNIT DIST HRS FLATS	6	0	0.0	-25.0	8	0	0.0	-33.3	8	0	0.0	-33.3
3L UNIT DIST HRS LETTER	5	0	0.0	-37.5	7	0	0.0	-41.7	7	0	0.0	-41.7
3P UNIT DIST HRS PARCEL	7	0	0.0	-22.2	9	0	0.0	-30.8	9	0	0.0	-30.8
3T L43L+L43F+L43P	18	0	0.0	-28.0	24	0	0.0	-35.1	24	0	0.0	-35.1
CP BOX DIST FLAT VOL	11,472	14,282	-19.7	-40.4	13,925	19,044	-26.9	-47.6	13,925	19,044	-26.9	-47.6
CL BOX DIST LTRS VOL	31,317	26,853	16.6	-13.5	41,394	35,804	15.6	-20.4	41,394	35,804	15.6	-20.4
LD DPS BOX LETTERS	28,935	24,517	18.0	-14.1	38,463	32,690	17.7	-20.4	38,463	32,690	17.7	-20.4
LM MANUAL BOX BOL LTRS	2,382	2,336	2.0	-4.6	2,931	3,114	-5.9	-20.5	2,931	3,114	-5.9	-20.5
P BOX PARCELS	484	474	2.1	33.3	658	624	5.4	15.4	658	624	5.4	15.4
LP BOXF+BOXL	42,789	41,135	4.0	-22.8	55,319	54,848	0.9	-29.6	55,319	54,848	0.9	-29.6
CP BOX PRODUCTIVITY	972.48	1,054.74	-7.8	-8.8	1,024.43	1,034.87	-1.0	4.3	1,024.43	1,034.87	-1.0	4.3
PM/INSTALL MGR	40	40	0.0	0.0	56	56	0.0	-12.5	56	56	0.0	-12.5
ADMIN TOTAL	40	40	0.0	0.0	56	56	0.0	-12.5	56	56	0.0	-12.5
ADMIN SL	0	2	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0

L/C Description	-----Act Ddays 6 Sply Ddays 6-----				-----Act Ddays 8 Sply Ddays 9-----				-----Act Ddays 8 Sply Ddays 9-----			
	Act/Plan 10-03-2009 - 10-09-2009		SPLY 10-04-2008 - 10-10-2008		Act/Plan 10-01-2009 - 10-09-2009		SPLY 10-01-2008 - 10-10-2008		Act/Plan 10-01-2009 - 10-09-2009		SPLY 10-01-2008 - 10-10-2008	
	Actual	Plan	%Plan	%SPLY	Actual MTD	Plan MTD	%P MTD	%S MTD	Actual YTD	Plan YTD	%P YTD	%S YTD
SL8R FNS SL RATIO	0.00	5.00	-100.0	0.0	0.00	3.57	-100.0	0.0	0.00	3.57	-100.0	0.0
HRTT TOTAL HOURS	781	812	-3.8	-9.7	1,047	1,088	-3.8	-21.8	1,068	1,088	-1.8	-24.7
SBTT TOTAL SAL/BEN	28,368	28,475	-0.4	-3.7	37,523	38,614	-2.8	-18.8	38,433	38,614	-0.5	-19.0
OTTA TOTAL OVERTIME	8	29	-72.4	-52.9	7	38	-81.6	-69.6	7	38	-81.6	-72.0
OTTR TOTAL OT RATIO	1.02	3.57	-71.3	-47.9	0.67	3.49	-80.9	-61.1	0.66	3.49	-81.2	-62.8
POTT TOTAL POT	0	1	-100.0	0.0	0	2	-100.0	0.0	0	2	-100.0	0.0
SLTT TOTAL SICK LEAVE	40	32	25.0	150.0	27	42	-35.7	-41.3	35	42	-16.7	-23.9
SLTR TOTAL SL RATIO	5.12	3.94	30.0	176.9	2.58	3.86	-33.2	-24.9	3.28	3.86	-15.1	1.1
WPTT TOTAL LWOP	43	0	0.0	330.0	59	0	0.0	436.4	59	0	0.0	436.4
WPPC TOT LWOP % WKHRS	5.51	0.00	0.0	376.2	5.64	0.00	0.0	586.0	5.52	0.00	0.0	612.6
ALTT TOTAL AL	0	0	0.0	-100.0	27	0	0.0	-85.5	84	0	0.0	-54.8
ALTR TOTAL AL RATIO	0.00	0.00	0.0	-100.0	2.58	0.00	0.0	-81.4	7.87	0.00	0.0	-40.0

JOB	LAST	FIRST	MEMID	EMPID	JOBID	JOB TITLE	PAYLEVEL	DIA	FUNG	OG CODE	EOD	SEN DATE	SEN	VETPREP	STREET	CITY	STATE	ZIP
LEY CENTER PO	WALLER	DENISE	K	3320342	70218335	SALES, SVCS/DISTRIBUTION ASSOC	6	110	4	23200003	10/27/1984	10/27/1984	2	N				
LEY CENTER PO	LOPEZ	CARMEN	R	3333841	95717071	SALES, SVCS/DISTRIBUTION ASSOC	6	110	4	23200003	2/9/1991	9/18/1993	1	N				
LEY CENTER PO	BLASIN	CRISTEEN	B	3429049	95613013	SALES, SVCS/DISTRIBUTION ASSOC	6	110	4	23200003	4/7/1990	1/3/1998	1	N	PO BOX 1345	VALLEY CENTER	CA	92082-1345
LEY CENTER PO	GUTIERREZ	RICARDO	D	2937627	95713202	SALES, SVCS/DISTRIBUTION ASSOC	6	410	4	23200003	3/19/2005	3/19/2005	1	Y				
LEY CENTER PO	MANCINONE	MARTINE	J	3426557	95755602	SALES, SVCS/DISTRIBUTION ASSOC	6	410	4	23200003	4/20/2004	3/18/2006	1	N				
LEY CENTER PO	PHARES	JANET	J	3303635	95575943	SALES, SVCS/DISTRIBUTION ASSOC	6	410	4	23200003	10/30/1993	6/10/2006	1	N				
LEY CENTER PO	JACKSON	GEORGE		3708425	95679822	CASUAL	7	610	4	52011001	8/7/2009			N				



**1994 Valley Center 09222009  
PROJECTED**

Assignments			POST OFFICE:	Valley Center										Day(s) of the Week:											Monday-Friday proposed											Date:										
Reference #	FTR/PTF	Hours	Assignment (Number)	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12	12 to 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 6	6 to 7	7 to 8	8 to 9	9 to 10	10 to 11	11 to 12																			
1	Flex	8.50																																												
2	Flex	6.25																																												
3	FT Reg.	8.00																																												
4	FT Reg.	8.00																																												
5	Flex	6.00																																												
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22													9.00 am																																	
23													window																																	
24													opens																																	
25													1st	final																																
26													8.50 am	8.40 am																																
27													incoming	incoming																																
28													truck	truck																																
29																																														
Scheduled	Planned			LDC 42	0.50																																									
FT Reg.	2	16.00			3.00	HARD TIME																																								
				ST 43	3.00	SOFT TIME		LDC 42	2.75																																					
Flex	3	16.75		LDC 44	6.00			LDC 44	35.50																																					
				LDC 45	12.25			LDC 44	36.00																																					
Total =	5	32.75			0.00			LDC 45	64.00																																					
					8.00	HARD TIME		LDC	0.00																																					
Total	Total				0.00	SOFT TIME		LDC	49.00																																					
Hard Time	Soft Time			LDC 33	0.00			LDC	0.00																																					
11.00	3.00			<b>TOTAL</b>	<b>32.75</b>			<b>Total</b>	<b>187.25</b>																																					












 <b>CUSTOMER SERVICE VARIANCE - [920]-SAN DIEGO PFC</b>					
<b>VALLEY CENTER PO - VALLEY CENTER PO 058070</b>				<b>MPOO 4   Date: 10/22/2009</b>	
Analysis Period: 07/18/2009 to 10/16/2009 - Customer Service Days: 76				Unit Level: 20 Man Yr: 0 CAG: F	
Benchmark Generation: FY 2009 WK 1 - FY 2009 WK 52			<b>[VALLEY CENTER PO] VALLEY CENTER PO</b>		
<b>FTEE COMPLEMENT ANALYSIS</b>					
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
Full Time Clerk	0	0	3	3	0%
Part Time Flexible Clerk	5	4	3	-1	133.33%
Part Time Regular Clerk	0	0	0	0	0.00%
Full Time MH	0	0	0	0	0.00%
Part Time Flexible MH	0	0	0	0	0.00%
Part Time Regular MH	0	0	0	0	0.00%
Full Time Equivalent Emp	5	4	6	2.00	66.67%
Full Time Equivalent Hrs	1792	1789	1401		
<b>WORKHOUR ANALYSIS</b>					
<i>Automation/Mechanized (LDC41L-41F)</i>					
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
LDC 41 Ltrs Hours	0	0	0	0	0%
LDC 41 Flts Hours	0	0	0	0	0%
Total Auto/Mech Hours	0	0	0	0	0%
<i>Manual (LDC43-44)</i>					
LDC 43L Hours	61	49	59	10	82.55%
LDC 43F Hours	72	61	76	15	80.27%
LDC 43P Hours	109	89	96	7	92.38%
LDC 43A Hours	179	178	167	-11	106.64%
LDC 43 Total	421	376	398	22	94.59%
LDC 44 Hours	472	396	501	105	79.04%
Total Manual Hours	893	773	899	126	85.94%
<i>Retail/Admin (LDC 42,45,48)</i>					
LDC 42 Hours	46	30	30	0	100.00%
LDC 45 Hours	738	688	676	-12	101.82%
LDC 48 Hours	508	507	510	3	99.42%
Total Retail/Admin Hours	1292	1225	1216	-9	100.76%
Total Function Four	2185	1998	2115	117	94.46%
<b>WORKLOAD ANALYSIS</b>					
UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% VARIANCE
LDC 41 TPF Ltrs Vol Pcs	0		0	0	0%
LDC 41 TPF Flts Vol Pcs	0		0	0	0%
Auto/Mech Volume	0		0	0	0%
LDC 43 Dist Vol Ltrs (Ft)	572		454	-118	- 20.59%
LDC 43 Dist Vol Flts (Ft)	839		711	-128	- 15.30%
LDC 43 Dist Vol PP/Sprs	36648		29857	-6,791	- 18.53%

LDC 44 Box Ltrs (Ft)	1,661		1,526	-135	- 8.15%
LDC 44 Box Flts (Ft)	1634		1306	-328	- 20.09%
Manual Vol (w/o PP/Sprs)	4,706		3,997	-709	- 15.07%
LDC 45 Transactions	29799		27251	-2,548	- 8.55%
Retail Transaction Volume	29,799		27,251	-2,548	- 8.55%
<b>PRODUCTIVITY ANALYSIS</b>					
<b>UNIT VARIABLES</b>	<b>BENCHMARK</b>	<b>EARNED</b>	<b>ACTUAL</b>	<b>VARIANCE</b>	<b>% ACHIEVED</b>
LDC 41 Ltr PPH	0	0	0	0	0%
LDC 41 Flt PPH	0	0	0	0	0%
LDC 43 Dist Vol Ltrs FPH	9.32	9.32	7.69	- 1.63	82.55%
LDC 43 Dist Vol Flts FPH	11.65	11.65	9.35	- 2.30	80.27%
LDC 43 Dist PP/Sprs PPH	337	337	311	-26	92.28%
LDC 43 Allied Hrs per day	2.35	2.34	2.20	- 0.15	106.64%
LDC 44 Box L&F FPH	6.98	7.15	5.65	- 1.50	79.06%
LDC 45 Min. per Trans	1.49	1.52	1.49	- 0.03	101.82%
LDC 45 Trans per 1412	109.14		103.22	- 5.91	94.58%
<b>UNIT ROUTE AND DELIVERIES ANALYSIS</b>					
<b>UNIT VARIABLES</b>	<b>BENCHMARK</b>	<b>EARNED</b>	<b>ACTUAL</b>	<b>VARIANCE</b>	<b>% VARIANCE</b>
City Routes	0	0	0	0	0%
Rural Routes	11	11	11	0	0.00%
CDS Routes	0	0	0	0	0%
POB Equivalent Routes	18	17	17	-1	- 5.56%
City Deliveries	0	0	0	0	0%
Rural Deliveries	5391	5384	5385	-6	- 0.11%
CDS Deliveries	0	0	0	0	0%
PO Box Deliveries	2114	2100	2069	-45	- 2.13%
<b>FTES DAILY STAFFING ANALYSIS</b>					
<b>UNIT VARIABLES</b>	<b>BENCHMARK</b>	<b>EARNED</b>	<b>ACTUAL</b>	<b>VARIANCE</b>	
Clerk/Mailhandler	4.34	3.98	4.20	0.22	

**VALLEY CENTER PO - VALLEY CENTER PO - LDC 42 EARNED WORKHOURS**

<b>WORKLOAD ELEMENT</b>	<b>SOURCE</b>	<b>VALUE</b>	<b>CSV FACTORS INCLUDES STB</b>	<b>BENCHMARK MINS / DAY</b>
<b>BRM/PD #ACCT.POSTED</b>	AVERAGE DAILY	11	2.0367 Minutes ea. Daily avg	22.40
<b>BRM/PD AVG PIECES</b>	AVERAGE DAILY	50	BRM/PD Pieces / 10.0666 = Minutes	4.97
<b>FLEX TIME</b>	APPROV MIN.	0.00	Actual Authorized Flex Time	0.00
<b>MERCHANDISE RETURN SVC</b>	AVERAGE DAILY	5	1.4971 Minutes ea. Daily avg	7.49
<b>PARCEL RETURN SVC</b>	AVERAGE DAILY	1	1.4971 Minutes ea. Daily avg	1.50
<i>Period 07/18/2009 - 10/16/2009 (76 Data Days)</i>		<b>TOT.BENCHMARK MINUTES P/DAY</b>		<b>36.35</b>
<i>Report date 10/22/2009</i>		<b>TOT.LDC42 BENCHMARK HOURS</b>		<b>46.05</b>
Bold Lettering = District Level Editable Workload Elements				



**VALLEY CENTER PO - VALLEY CENTER PO - LDC 48 EARNED  
WORKHOURS**

WORKLOAD ELEMENT	SOURCE	VALUE	CSV FACTORS INCLUDES STB	BENCHMARK MINS / DAY
2ND NOTICES DLVS	DELIVERIES	7505	1.9305 minutes per 1000 Deliveries	14.49
APC MAINTENANCE	# PER MACHINE	0	4.8281 per machine	0.00
<b>AVG MAILINGS PER</b>	<b># PER</b>	<b>13.00</b>	Mailings * 12 Mth * 27.5850 min / 302	14.25
BOX ACCOUNTABLE MAIL	ROUTES 1 per 500	4.23	5.7933 minutes per route	24.51
CALLER SERVICE (PAID)	AVG DAY	3	Callers *1.2060 minutes	3.62
<b>CANCEL MAIL</b>	ACTUAL MINUTES	0	Actual + (STB Factor 0.0729)	0.00
CARRIER ACCOUNTABLES	ROUTES	11	5.7933 minutes per route	63.73
CFS MAINTENANCE	DELIVERIES	7505	0.5793 minutes per 500 Deliveries	8.70
<b>COLLECTIONS</b>	ACTUAL	30	Actual + (STB Factor 0.0729)	32.19
DISPATCH DLVS	DELIVERIES	7505	5.7933 minutes per 1000 possible	43.48
<b>EXPRESS MAIL DELIVERY</b>	ACTUAL	0	Actual + (STB Factor 0.0729)	0.00
EXPRESS/PRIORITY SCANS	# OF SCANS	0	0.1350 min for each of the 1st 200 + 0.1350 min each > 200	0.00
FIRM HOLDOUT	AVG DAY	4	Firm Holdouts *1.2060 minutes	4.82
<b>FLEX TIME</b>	APPROV MIN.	0.00	Actual Authorized Other Time	0.00
GENERAL CLERK	OFFICE LEVEL	0.00	Lead Finance Level 22,24 or 26 +(STB Factor 0.0729)	0.00
NIXIE/UBBM	DELIVERIES	7505	4.8281 minutes per 500 Deliveries	72.47
<b>OFFSITE TRAVEL/ADMIN</b>	ACTUAL MINUTES	0.00	Actual + (STB Factor 0.0729)	0.00
<b>OPN &amp;CLS SUPPLIES &amp;SVCS</b>	# OF OFFICES	2	12.07 minutes per office	24.14
P.O. BOX MAINT	BOXES-RENTED	2114	Rented boxes *1.9305 min / 302	13.51
POST OFFICE BOXES	RENTED	2114	Not Applicable	
<b>PREMIUM FOWARDING SVC</b>	ACTUAL	5	Actual + (STB Factor 0.0729)	5.36
<b>PS 8125 VERIFICATION</b>	# OF SCANS	0	6.76 minutes per shipment	0.00
ROUTES CDS	DELIVERIES	0	Not Applicable	
ROUTES CITY	DELIVERIES	0	Not Applicable	
ROUTES RURAL	DELIVERIES	5391	Not Applicable	
TELEPHONE	DELIVERIES	7505	2.8968 minutes per 1000 Deliveries	21.74
VALIDATE 1412 'S	POS	4	5.7933 minutes per 1412	20.81
<b>VERIFY DEPOSIT/TRANSMIT</b>	# OF OFFICES	1	33.1650 minutes per Office	33.17
<i>Period 07/18/2009 - 10/16/2009 (76 Data Days)</i>		<b>TOT.BENCHMARK MINUTES P/DAY</b>		<b>400.98</b>
<i>Report date 10/22/2009</i>		<b>TOT.LDC48 BENCHMARK HOURS</b>		<b>507.90</b>

Bold Lettering = District Level Editable Workload Elements





## WOS Earned - Actual Staffing Graph

Total number of rows: 20

Total number of columns: 3

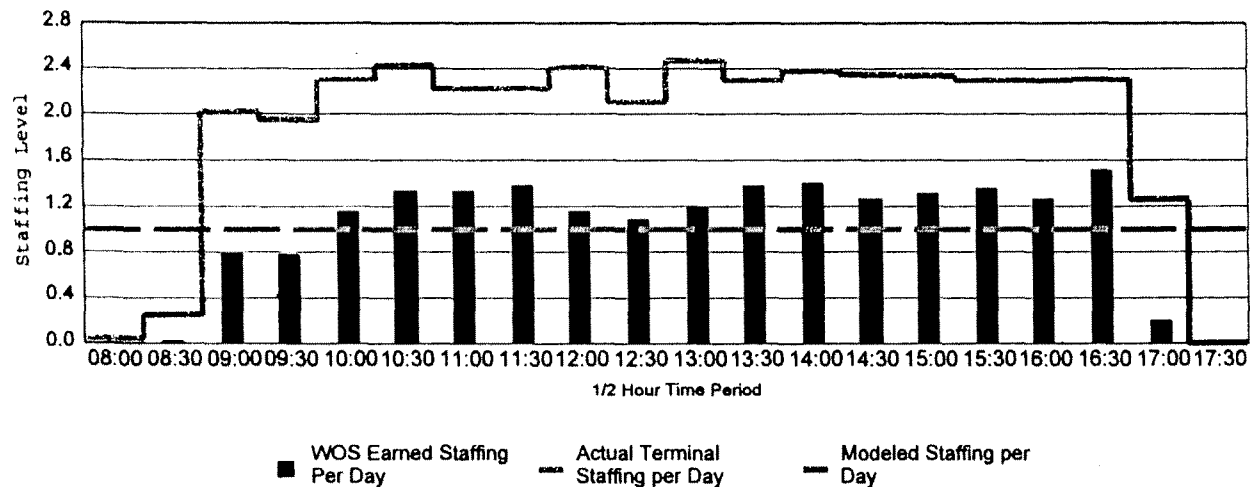
Report Filter:

{{Post Office} = VALLEY CENTER PO) And (Month = Jul 2009,Jun 2009,May 2009,Sep 2009,Aug 2009 or Oct 2009) And {{Day of Week} = MONDAY,TUESDAY,WEDNESDAY,THURSDAY or FRIDAY)



## WOS Earned - Actual Staffing Graph

The Actual Terminal Staffing is based on activity at the Front Office Counters and Passport terminals ONLY.



1/2 Hour of Day	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day	Modeled Staffing per Day
08:00	0.0	0.0	1
08:30	0.0	0.3	1
09:00	0.8	2.0	1
09:30	0.8	2.0	1
10:00	1.2	2.3	1
10:30	1.3	2.4	1
11:00	1.3	2.2	1



WOS Earned - Actual Staffing Graph

1/2 Hour of Day	WOS Earned Metrics Staffing Per Day	Actual Terminal Staffing per Day	Modeled Staffing per Day
11:30	1.4	2.2	1
12:00	1.2	2.4	1
12:30	1.1	2.1	1
13:00	1.2	2.5	1
13:30	1.4	2.3	1
14:00	1.4	2.4	1
14:30	1.3	2.3	1
15:00	1.3	2.3	1
15:30	1.4	2.3	1
16:00	1.3	2.3	1
16:30	1.5	2.3	1
17:00	0.2	1.3	1
17:30	0.0	0.0	1





## WOS Earned - Actual Staffing Graph

Total number of rows: 9

Total number of columns: 3

Report Filter:

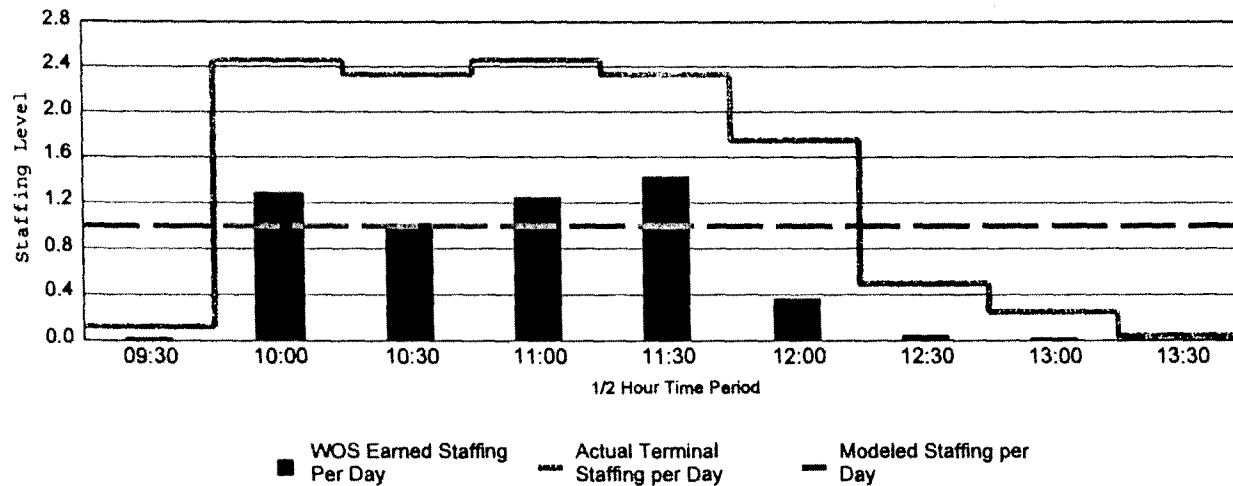
{{Post Office} = VALLEY CENTER PO) And (Month = Jul 2009,Jun 2009,May 2009,Sep 2009,Aug 2009 or Oct 2009) And {{Day of Week} = SATURDAY)



WOS Earned - Actual Staffing Graph

## WOS Earned - Actual Staffing Graph

The Actual Terminal Staffing is based on activity at the Front Office Counters and Passport terminals ONLY.



1/2 Hour of Day	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day	Modeled Staffing per Day
09:30	0.0	0.1	1
10:00	1.3	2.5	1
10:30	1.0	2.3	1
11:00	1.2	2.5	1
11:30	1.4	2.3	1
12:00	0.4	1.8	1
12:30	0.0	0.5	1

WOS Earned - Actual Staffing Graph



Hour of Day	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day	Modeled Staffing per Day
13:00	0.0	0.3	1
13:30	0.0	0.0	1

