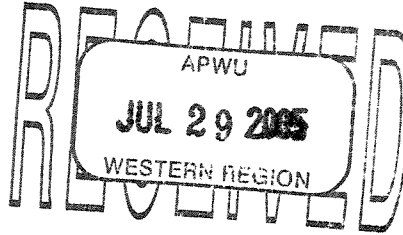




July 21, 2005

Omar Gonzalez  
APWU Western Regional Coordinator  
1799 Old Bayshore Ste 240  
Burlingame, CA 94010-1312



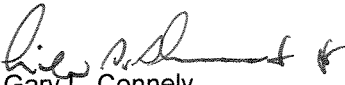
Dear Omar:

This is a follow-up to the notification that was sent to you earlier on the planned closure of the International Claims and Inquiry Office in San Francisco. The craft employees in the unit are on the rolls of the San Francisco installation. The closure will occur no earlier than April 6, 2006 but may take as long as July 6, 2005 depending on the amount of time required to process inquiries initiated prior to January 6, 2006 and any claims resulting from those inquiries.

There will be no excessing from the craft or installation. The impacted employees will be excessed from the section and given an opportunity to bid prior to being placed into a residual assignment. If you are in agreement, we are willing to grant saved grade the impacted employees who voluntarily bid to lower level assignments.

Attached is a copy of the national notification, an automated impact statement and a list of the impacted employees. Upon receipt of their copy of this letter, the San Francisco Cluster will initiate meetings with local union personnel to develop a timeline for notification and placement of the impacted employees.

If you have any questions, please feel free to contact Linda Shumate at (626) 855-6446.

  
Gary L. Connely  
Manager, Labor Relations

Attachment

cc: Gerald S. Sanchez  
W. Groux  
District Manager, San Francisco  
Manager, Marketing, San Francisco  
Manager, Human Resources, San Francisco  
Manager, Labor Relations, San Francisco  
Linda Shumate

# Site Impact Report

**Office**  
San Francisco Bid Cluster

**PayLocation**  
ALL

**Craft**  
Clerk

**LDC**  
ALL

**Function**  
ALL

## Site Impact Cover Page

Employee Count and hour data as of date periods 6/26/2004 thru 6/24/2005

### Closure of International Claims & Inquiry Offices in San Francisco

Current number of Casuals on rolls:	20	Number of Casual positions remaining:	20
Current number of PTFs on rolls:	174	Number of PTF positions remaining:	174
Current number of PTRs on rolls:	0	Number of PTR positions remaining:	0
Current number of Regulars on rolls:	1415	Number of Regular positions remaining:	1415

Reason for Impact: Headquarters has announced the planned closure of the Claims and Inquiry Office in San Francisco. The basis for this action is that changes to the Universal Postal Plan (UPU) regulations regarding liability for inquiry and claims regarding international parcels require a more timely response and control of international claims and inquiries in order to manage USPS financial liability.

Closure of International Claims and Inquiry Office  
 Employee data as of date periods 6/26/2004 thru 6/24/2005

Hour Savings a Year  
 20240

Office  
 ALL

Function  
 ALL

LDC  
 ALL

PL  
 ALL

Craft  
 Clerk

**Overtime**

a. Current Overtime Rate per PP:	7.2%
b. Current Overtime Hours per PP:	8583
c. Planned Reduction in Overtime Hours per PP:	0
or Plan Percent Rate:	-0.1
d. Proposed Overtime Hours after Installation per PP :	8465
e. Proposed Overtime Rate per PP after Installation:	7.1%

**Casual**

a. Current number of Casuals on rolls:	20
b. Average hours worked by Casuals per PP:	69
c. Planned reduction in average Casual hours per PP:	0
d. Number of Casuals impacted by reduced hours:	0
e. Number of Casuals positions to be eliminated:	0
f. Number of Casuals remaining:	20

**PTF**

a. Current number of PTFs on rolls:	174
b. Average hours worked by PTF's per PP:	64
c. Planned reduction in average PTFs hours per PP:	0
d. Number of PTFs impacted by reduced hours:	0
e. Number of PTFs remaining:	174

**PTR**

a. Current number of PTRs on rolls:	0
b. Number of PTRs remaining:	0

Employee data as of date periods 6/26/2004 thru 6/24/2005

Hour Savings a Year 20240	Function ALL	LDC ALL	Craft Clerk
Office ALL			PL ALL

**T E**

a. Current number of TEs on rolls:	1
b. Average hours worked by TE's per PP:	69
c. Planned reduction in average TEs hours per PP:	0
d. Number of TEs impacted by reduced hours:	0
e. Number of TEs remaining:	1

**Regular Current OnRolls 1415 Average PP WrkHrs 68**

a. How many full-time positions to be abolished and or reverted:	10
b. Will there be any employee excessing (Yes/No):	Yes
c. Of employees to be excessed out of their sections, but remaining within their installation, how many will be:	
- Excessed from manual operations:	10
- Excessed into manual operations:	0
- Excessed into machine operations:	10
- Estimated number through Attrition:	0
d. Will excessing out of installation be required (Yes/No):	No
e. How many employees excessed out of installation or craft:	0



Report: TAC500R5  
 YrPPWk: 2005-15-1  
 Fin. #: 06-6786

Restricted USPS T&A Information  
 SAN FRANCISCO PO  
 Employee Listing Report

User ID: TBBNKC  
 Date: 07/14/05  
 Time: 11:36 AM  
 Page: 1

YrPPWk: 2005-15-1  
 Sub Unit: 707

All Employees

Employee ID	Employee Last Name	F I	M I	RSC	D/A	LDC	Over/LU	Route	Begin Tour	End Tour	Schedule	Sch. Week	Lunch Amount
L-7 XXX-XX-0096	KONG <i>RET</i>	L		P	11-0	7500	5510-00		08.00	16.50	--MTWTF	01	0.50
L-6 XXX-XX-8512	SUM <i>RET</i>	K		P	11-0	7500	5510-00		08.00	16.50	--MTWTF	01	0.50
L-5 XXX-XX-1456	YEE	S	S	P	11-0	7500	5510-00		07.00	15.50	--MTWTF	01	0.50
L-6 XXX-XX-9630	JACKSON	D	J	P	11-0	7500	5510-00		08.00	16.50	--MTWTF	01	0.50
L-7 XXX-XX-0162	KIDD-JONES	S	J	P	11-0	7500	5510-00	000000	06.50	15.00	--MTWTF	01	0.50
L-8 XXX-XX-7382	GINER	R	W	P	11-0	7500	5510-00	000000	07.00	15.50	--MTWTF	01	0.50
L-6 XXX-XX-8505	CLARK JR	F	O	P	11-0	7500	5510-00	000000	08.00	16.50	--MTWTF	01	0.50
L-6 XXX-XX-6290	MAMARIL	A	B	P	11-0	7500	5510-00		07.00	15.50	--MTWTF	01	0.50
L-5 XXX-XX-5213	ENG	F	C	P	11-0	7500	5510-00		08.00	16.50	--MTWTF	01	0.50
L-6 XXX-XX-3448	YEE	R		P	11-0	7500	5510-00		08.00	16.50	--MTWTF	01	0.50
L-6 XXX-XX-1915	LITTLE	B	W	P	11-0	7500	5510-00		06.50	15.00	--MTWTF	01	0.50

Total Employees in Sub Unit (Per Selection): 11

Total Employees in Finance (Per Selection): 11

*Level 7 Best Qualified*

LABOR RELATIONS



*International Claims/Inquiries*  
*ST*

July 11, 2005

Mr. Steve LeNoir  
President  
National League of Postmasters  
of the United States  
1023 North Royal Street  
Washington, DC 22314-1569

Certified Mail Number  
7003 3110 0001 5607 8680

Dear Steve:

This letter is to notify you that the Postal Service is planning on changing the manner in which international claims and inquiries are handled, processed and adjudicated beginning on January 6, 2006.

At this time, international inquiries and claims are handled and processed at one of the three International Claims and Inquiry Offices (ICIO's) located in New York, San Francisco, and New Orleans. International inquiries are handled by either PS-05 or PS-06 clerk craft employees and international claims are adjudicated by PS-07 clerk craft employees.

Changes to Universal Postal Union (UPU) regulations regarding liability for inquiry and claims concerning international parcels will be effective on January 1, 2006. Changes to the regulations require more timely response and control of international claims and inquiries in order to manage USPS financial liability. The ICIO system has been modified and processes reengineered to ensure consistent and timely response to inquiries and claims, to integrate with existing systems, and to better utilize USPS resources. Accordingly, the following changes will be made:

- All international inquiries initiated as of January 6, 2006 will be handled by the Corporate Call Center which is currently contracted to Convergys Corporation.
- In conjunction with automation activities and to ensure consistent management of both the domestic and international claims processes; international claims will be consolidated into the Accounting Service Center (ASC) in St. Louis, Missouri. All international claims resulting from inquiries initiated as of January 6, 2006 will be handled by the St. Louis ASC.
- The current ICIO's will handle any inquiries initiated prior to January 6, 2006 and any claim resulting from those inquiries.

As a result of these activities, it is expected that all employees working international claims and inquiry at the three current ICIO field sites will be impacted. Effective dates concerning work hour and employee impacts will be determined at each site based upon working down the pending workload and local considerations. It is anticipated that all three current field sites will close as early as April 6, 2006, and no later than July 6, 2006. Any employee impacts will be handled in accordance with appropriate provisions of the National Agreements.

If you have any questions concerning this matter, please contact Jack Green of my staff at (202) 268-8300.

Sincerely,

A handwritten signature in black ink, appearing to read "John W. Dockins". The signature is fluid and cursive, with a large initial "J" and "D".

John W. Dockins  
Manager  
Contract Administration (APWU)



July 11, 2005

Mr. Ted Keating  
President  
National Association of  
Postal Supervisors  
1727 King Street, Suite 400  
Alexandria, VA 22314-2753

Certified Mail Number  
7003 3110 0001 5607 8673

Dear Ted:

This letter is to notify you that the Postal Service is planning on changing the manner in which international claims and inquiries are handled, processed and adjudicated beginning on January 6, 2006.

At this time, international inquiries and claims are handled and processed at one of the three International Claims and Inquiry Offices (ICIO's) located in New York, San Francisco, and New Orleans. International inquiries are handled by either PS-05 or PS-06 clerk craft employees and international claims are adjudicated by PS-07 clerk craft employees.

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- The current ICIO's will handle any inquiries initiated prior to January 6, 2006 and any claim resulting from those inquiries.



July 11, 2005

Mr. William Burrus  
President  
American Postal Workers  
Union, AFL-CIO  
1300 L Street, N.W.  
Washington, DC 20005-4128

Certified Mail Number  
7003 3110 0001 5607 8666

Dear Bill:

This letter is to notify you that the Postal Service is planning on changing the manner in which international claims and inquiries are handled, processed and adjudicated beginning on January 6, 2006.

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Sincerely,

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John W. Dockins  
Manager  
Contract Administration (APWU)



July 11, 2005

Mr. Walter Olihovik  
President  
National Association of Postmasters  
of the United States  
8 Herbert Street  
Alexandria, VA 22305-2600

Certified Mail Number  
7003 3110 0001 5607 8697

Dear Wally:

This letter is to notify you that the Postal Service is planning on changing the manner in which international claims and inquiries are handled, processed and adjudicated beginning on January 6, 2006.

At this time, international inquiries and claims are handled and processed at one of the three International Claims and Inquiry Offices (ICIO's) located in New York, San Francisco, and New Orleans. International inquiries are handled by either PS-05 or PS-06 clerk craft employees and international claims are adjudicated by PS-07 clerk craft employees.

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John W. Dockins  
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Contract Administration (APWU)